

## RCDD<sup>Q&As</sup>

BICSI Registered Communications Distribution Designer – RCDDv14

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**QUESTION 1**

During program execution, how does a program manager ensure that benefits are being realized in accordance with program governance\*?

- A. By reviewing the benefits management plan
- B. By updating the benefits register
- C. By conducting benefits analysis and planning
- D. By reviewing the program business case

Correct Answer: C

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**QUESTION 2**

A program is in its execution phase when a component project manager suggests a potential change that could increase the financial benefit of the program. The program manager is hesitant to submit a change request, as it would extend the program schedule and require a scope change.

To whom should the change request be presented?

- A. The program governance board
- B. The program customer
- C. The program management office (PMO)
- D. The protect governance board

Correct Answer: A

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**QUESTION 3**

66-style connecting blocks (certain designs) can support up to what category of transmission performance?

- A. Category 3
- B. Category 5
- C. Category 5e
- D. Category 6
- E. Category 6A

Correct Answer: C

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## QUESTION 4

A program completes all component projects and all identified benefits are being delivered. However, the program sponsor is concerned that long-term benefits may not meet organizational performance parameters.

To ensure the realization of long-term benefits, what should the program manager use?

- A. Benefits register
- B. Benefits sustainment plan
- C. Benefits management plan
- D. Benefits transition plan

Correct Answer: B

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## QUESTION 5

A company hires a program manager to create a healthcare management system. After five months, the program manager identifies an opportunity to integrate an online medical solution, which could provide additional value to the stakeholders. The program sponsor approves the change in scope.

The program manager should ensure that the results obtained by this opportunity are working in tandem with which of the following?

- A. Critical success factors
- B. Key performance indicators
- C. Benefits management plan
- D. Stakeholder engagement plan

Correct Answer: C

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