

RCDD^{Q&As}

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QUESTION 1

A new program manager joins a multi-year program that has been underway for almost a year. During interviews, several stakeholders state that they do not understand how the program will help the organization

At the next stakeholder meeting, what should the program manager present to address their concerns?

- A. Program charter
- B. Program scope assessment results
- C. Business case and program roadmap
- D. Expected program benefits management plan

Correct Answer: C

QUESTION 2

The program manager leads a medical billing system integration program for company A, a health services provider. Company A acquires smaller company X, which delivers health services strategically aligned with company A. Company X uses a different billing approach than company A. Company A's chief information officer (CIO) seeks counsel on which solution would be the better option moving forward, requesting the program manager's assistance.

How should the program manager respond to the CIO's request?

- A. Document the resources required to implement the recommended solution and demonstrate how this solution will save the company money
- B. Find similar examples of the preferred approach and ask the project teams to document why the preferred approach is better
- C. Gather the costs and benefits associated with each option and recommend the appropriate solution, defining why the selected approach is better
- D. Conduct a thorough stakeholder analysis and develop a program management plan to implement the appropriate solution for both companies.

Correct Answer: C

QUESTION 3

A global enterprise resource planning (ERP) program's scope includes designing and building a global template. Plans include a pilot implementation project to validate the template, to be followed by several rollout projects. During the build of the global template, a new government regulation mandates implementation of a goods and services tax (GST).

What should the program manager update?

- A. Program communications management plan
- B. Benefits management plan

- C. Stakeholder engagement plan
- D. Benefits transition plan

Correct Answer: B

QUESTION 4

Which of the following transmitter light sources has a MINIMUM bandwidth of 4700 MHz/km (EMB) at 850 nm">

- A. OM1 (62 50/125 multimode)
- B. OM2 (50/125 multimode)
- C. OM3 (50/125 laser optimized multimode)
- D. OM4 (50/125 laser optimized multimode)

Correct Answer: D

QUESTION 5

66-style connecting blocks (certain designs) can support up to what category of transmission performance?

- A. Category 3
- B. Category 5
- C. Category 5e
- D. Category 6
- E. Category 6A

Correct Answer: C

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