

# PSE-ENDPOINT<sup>Q&As</sup>

PSE: Endpoint – Professional

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**QUESTION 1**

The ESM policy is set to upload unknowns to WildFire. However, when an unknown is executed the Upload status in ESM Console never displays "Upload in progress", and the verdict remains local analysis or unknown. Even clicking the upload button and checking in does not resolve the Issue. A line in the log file suggests not being able to download a file from "https://ESMSERVER/BitsUploads/... to C: \ProgramData\Cyvera\Temp\..."

Which solution fixes this problem?

- A. Restart BITS service on the endpoint
- B. Restart BITS service on ESM
- C. Remove and reinstall all the agents without SSL
- D. In the ESM Console, use the FQDN in multi ESM

Correct Answer: B

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**QUESTION 2**

Traps agents use a default password for uninstallation in the event that they never communicate with their ESM server.

Identify the password.

- A. PaloAlto!
- B. Uninstall1
- C. No password is required
- D. Password1

Correct Answer: D

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**QUESTION 3**

An administrator receives a number of email alerts indicating WildFire has prevented a malicious activity. All the prevention events refer to launching an Install Wizard that has received a benign verdict from WildFire. All prevention events are reported on a subset of endpoints, that have recently been migrated from another Traps deployment. Which two troubleshooting actions are relevant to this investigation? (Choose two.)

- A. Check that the servers.xml file has been cleared on the migrated endpoints.
- B. Check that the ClientInfoHash tag has been cleared on the migrated endpoints.
- C. Check that the actions.xml file has not been cleared on the migrated endpoints.
- D. Check that the WildFire cache has been cleared on the migrated endpoints.

Correct Answer: AD

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## QUESTION 4

A customer plans to test the malware prevention capabilities of Traps. It has defined this policy. Local analysis is enabled Quarantining of malicious files is enabled Files are to be uploaded to WildFire

No executables have been whitelisted or blacklisted in the ESM Console Hash Control screen. Malware sample A has a verdict of Malicious in the WildFire service. Malware sample B is unknown to WildFire. Which behavior will result?

- A. WildFire will block sample A as known malware; sample B will be blocked as an unknown binary while the file is analyzed by WildFire for a final verdict.
- B. Hash Control already knows sample A locally in the endpoint cache and will block it. Sample B will not be blocked by WildFire, but will be blocked by the local analysis engine.
- C. WildFire will block sample A as known malware, and sample B will compromise the endpoint because it is new and ESM Server has not obtained the required signatures.
- D. WildFire will block sample A as known malware; sample B will not be blocked by WildFire, but will be evaluated by the local analysis engine and will or will not be blocked, based on its verdict, until WildFire analysis determines the final verdict.

Correct Answer: D

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## QUESTION 5

Which software category is most likely to cause a conflict with the Traps agent?

- A. Exploit prevention software
- B. Web browser software
- C. Web meeting and collaboration software
- D. Full disk encryption software

Correct Answer: A

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