

PRINCE2-PRACTITIONER^{Q&As}

PRINCE2 Practitioner

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QUESTION 1

In order for ABC Company to achieve the expected sales of the health and safety training course, the senior user will need to ensure that all staff understand the objectives and target audience for the course. In addition, these sales will need

to be added to each individual's sales targets. These activities have been included in the benefits management approach.

Is this appropriate, and why?

- A. Yes, because how the benefits will be measured needs to be documented.
- B. Yes, because the actions required to achieve the outcomes need to be documented.
- C. No, because the expected sales increase should be recorded in the business case.
- D. No, because actions to deliver the outputs should be recorded in the stage plan.

Correct Answer: A

QUESTION 2

DRAG DROP

PLANS

During the initiation stage, the project manager is creating the project plan.

Here are three activities carried out as part of PRINCE2's recommended approach to planning.

As part of which step of the approach (A-F) should each activity be carried out?

Choose only one step for each activity. Each step can be used once, more than once, or not at all.

Select and Place:

Producing the handouts for pilot courses and analyzing the target audiences to create the 'planned pilot courses'

Identify what will make the 'capability to provide health and safety training' acceptable to other training companies

Determine that the 'conducted pilot courses' needs to be produced before the 'finalized course materials'

Designing a plan

Defining and analysing the products: writing a project product description

Defining and analysing the products: creating a product breakdown structure

Defining and analysing the products: writing product descriptions

Defining and analysing the products: creating a product flow diagram.

Identifying activities and dependencies.

Correct Answer:

Designing a plan

Defining and analysing the products: writing a project product description

Identify what will make the 'capability to provide health and safety training' acceptable to other training companies

Defining and analysing the products: writing product descriptions

Producing the handouts for pilot courses and analyzing the target audiences to create the 'planned pilot courses'

Determine that the 'conducted pilot courses' needs to be produced before the 'finalized course materials'

QUESTION 3

Which is a correctly defined acceptance criterion for the running cost of the outsourced service?

- A. Must be kept to a minimum.
- B. Must be kept to a level acceptable to the Ministry of Food Hygiene.
- C. Subject to market conditions.
- D. The annual increase to be less than half the rate of inflation.

Correct Answer: D

QUESTION 4

Which of the following statements is TRUE with regard to expected benefits?

- A. They cannot be assigned
- B. They don't need to follow corporate objectives
- C. They should be measurable
- D. Tolerances cannot be set against expected benefits

Correct Answer: C

QUESTION 5

At the end of stage 2, the specialist e-learning course supplier will be selected. As a result, it is decided that the quality management approach will not be created until the end of stage 2, to take into account this supplier's standards and techniques.

Is this appropriate, and why?

- A. Yes, because the quality management approach should take into account the supplier's standards, tools and techniques.
- B. Yes, because the product description for each product will define the required quality approach within each stage.
- C. No, because the quality management approach should be created during the initiation stage and updated later.
- D. No, because the quality management approach should be limited to ABC Company's quality standards.

Correct Answer: A

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