

# PMI-PBA<sup>Q&As</sup>

PMI Professional in Business Analysis

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**QUESTION 1**

A national company with offices in every state in the country has deployed a solution to allow employees to view their health benefits online. The business analyst on the project team is validating solution results to assess whether or not the solution has achieved the desired business result.

Which is the best technique to gather information from employees regarding their satisfaction with the solution?

- A. Survey
- B. Organization modeling
- C. Focus groups
- D. Interface analysis

Correct Answer: A

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**QUESTION 2**

Which tool should be used to improve the communication of product needs with the stakeholders and to improve their understanding?

- A. Requirements management tool that documents requirements and their properties and relationships.
- B. Workflow management tool that documents the flow of information
- C. Document management system and a relationship matrix that groups all related documents
- D. Modeling tool integrated into a version control feature that ensures that team knowledge is captured

Correct Answer: A

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**QUESTION 3**

A project team has been assembled to reduce production costs. The business analyst is working with the project team to review and approve requirements. A stakeholder from the assembly line area has an issue with one of the requirements since it is dependent on using existing equipment that is set to be retired within the next six months.

Which of these techniques would the business analyst use to manage issues identified by stakeholders with requirements to ensure that those issues are resolved?

- A. Interviews
- B. Problem tracking
- C. Process modeling
- D. Estimation

Correct Answer: B

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**QUESTION 4**

		Revenue growth	Improved customer satisfaction		Reduced time-to-market	Lower maintenance cost
<u>ID</u>	<u>Options</u>	<u>(weight 5)</u>	<u>(weight 3)</u>		<u>(weight 4)</u>	<u>(weight 2)</u>
1	Purchase off-the-shelf software	2	2		2	2
2	Develop in-house software	2	3		1	2
3	Outsource the development	2	3		2	1
4	Enhance the existing system	1	1		3	3

Which solution should be chosen according to the completed weighted-ranking matrix?

- A. Enhance the existing system.
- B. Purchase off-the-shelf software.
- C. Develop in-house software.
- D. Outsource the development.

Correct Answer: C

**QUESTION 5**

When modeling processes or analyzing tasks, business rules can be uncovered by asking about:

- A. work that may be performed out of sequence.
- B. reasons for choosing a particular course of action.
- C. tasks that overlap with each other.
- D. task transitions that hinder organizational performance.

Correct Answer: B