

PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1**HOTSPOT**

A company is evaluating ways to connect Power Platform apps to external services to perform complex activities. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:

	Yes	No
You can create a canvas app that scans and parses documents using Azure cognitive Services and then adds the appropriate information to Dynamics 365 Sales.	<input type="radio"/>	<input type="radio"/>
You can create a canvas app that uses Azure Cognitive Services to read incident records and identify tickets that need to be escalated based on sentiment score.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

	Yes	No
You can create a canvas app that scans and parses documents using Azure cognitive Services and then adds the appropriate information to Dynamics 365 Sales.	<input checked="" type="radio"/>	<input type="radio"/>
You can create a canvas app that uses Azure Cognitive Services to read incident records and identify tickets that need to be escalated based on sentiment score.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/azure/cognitive-services/cognitive-services-and-machine-learning>

QUESTION 2**DRAG DROP**

A medical office has a model-driven app that uses Common Data Service.

You plan to create a screen that allows users to capture information about doctors. The screen must provide users the ability to enter or select the following information:

1.

a place to enter doctor profile data that is not part of the account table or the contact table

2.

a place to enter the doctor's specialty in the profile form

3.

a column for insurance with the ability to pick one of 10 different insurance companies

You need to store the captured data in Common Data Service.

What should you use to store the data? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Options

- Entity
- Field
- Option set
- Record

Answer Area

Requirement

- Store additional doctor profile data.
- Store information about the doctor's specialty.
- Select an insurance company.

Option

- Option
- Option
- Option

Correct Answer:

Options

- Entity
-
-
-

Answer Area

Requirement

- Store additional doctor profile data.
- Store information about the doctor's specialty.
- Select an insurance company.

Option

- Field
- Record
- Option set

QUESTION 3

You create a set of dashboards and reports for a project team that combines data from different sources in Power BI. Some of the data is considered sensitive.

You need to distribute the dashboards and reports securely to the team.

What should you create?

- A. a custom data connector
- B. a published app
- C. a Microsoft flow
- D. a Power BI workspace

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/power-bi/service-how-to-collaborate-distribute-dashboards-reports>

QUESTION 4

DRAG DROP

A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.

The solution has the following requirements:

1.

Customers can log on to a secure website and view the progress of customer service tickets.

2.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.

3.

Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

You need to use Microsoft Power Platform technologies to implement the solution.

Which technology should you use? To answer, drag the appropriate technologies to the correct requirements. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Technologies

Power Apps portals

Canvas apps

Power Automate

Answer Area

Requirement	Technology
Customers can log on to a secure website and view the progress of customer service tickets.	<input type="text"/>
Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	<input type="text"/>
Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	<input type="text"/>

Correct Answer:

Technologies

Answer Area

Requirement	Technology
Customers can log on to a secure website and view the progress of customer service tickets.	Power Apps portals
Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	Power Automate
Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	Canvas apps

QUESTION 5

A company is creating a canvas app to track and analyze customer visits to their retail stores. Data about customer visits is stored on-premises at each retail store location.

The app must display data about customer visits when users launch the app.

You need to ensure that the data is available for consumption by the app.

Which tool should you use?

- A. Connector
- B. Microsoft Dataverse
- C. Data source
- D. Power Automate
- E. Data gateway

Correct Answer: A

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