

PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1

You are a customer service manager.

You need to implement a Power Apps portal that allows customers to submit cases.

Which type of data source is used?

- A. Dynamics 365 Connector
- B. Microsoft SharePoint
- C. Microsoft Azure Storage
- D. Common Data Service

Correct Answer: B

SharePoint can be set up to setup customer feedback.

Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.

Reference:

<https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-delivery/>

QUESTION 2

HOTSPOT

Your company wants to create a help desk system and implement Dynamics 365 Customer Service.

The company has the following requirements:

1.

Provide an application to allow support team staff to chat live with a customer.

2.

Automatically import data from a Microsoft Excel spreadsheet once a day.

3.

Provide a chatbot that can assist customers who need support.

You need to determine which applications to use to meet the requirements.

Which applications should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement

Application

Automatically import data from a Microsoft Excel spreadsheet once a day.

▼
Custom Connector
Azure Data Lake
Power Automate
Power BI

Provide a chatbot that can assist customers who need support.

▼
Power Virtual Agent
Power Automate

Correct Answer:

Requirement

Application

Automatically import data from a Microsoft Excel spreadsheet once a day.

▼
Custom Connector
Azure Data Lake
Power Automate
Power BI

Provide a chatbot that can assist customers who need support.

▼
Power Virtual Agent
Power Automate

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

A 10-step Guide to Excel Automation using Power Automate Desktop | by Utkarsh Shahdeo | Medium

QUESTION 3

DRAG DROP

A team of five people plans to create Power Platform solutions for a company. Team members plan to initially use Power Platform trial instances to create solutions.

Team members have questions about how many Power Platform instances and Common Data Service databases they need.

You need to respond to the team.

How should you respond? To answer, drag the appropriate responses to the correct questions. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Responses	Answer Area	Question	Response
One per user		How many trial instances must the team create?	Response
One per tenant		How many Common Data Service databases must the team create?	Response
One per environment			
One per Power Platform app			

Correct Answer:

Responses	Answer Area	Question	Response
One per user		How many trial instances must the team create?	One per environment
One per tenant		How many Common Data Service databases must the team create?	One per environment
One per environment			
One per Power Platform app			

QUESTION 4

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:

Yes No

Security roles are modified in Microsoft Azure Active Directory

Security Roles are assigned to each table.

Correct Answer:

Yes No

Security roles are modified in Microsoft Azure Active Directory

Security Roles are assigned to each table.

QUESTION 5

HOTSPOT

You have a Power BI report with a page named RevReceived. The page shows gross revenue received by your company. You want to create an almost identical page that shows net revenue instead of gross revenue.

What should you do? To answer, select the appropriate option in the answer area.

Hot Area:

You should

	▼
Copy the visuals from RevReceived to a new page.	
Duplicate the RecReceived page and update the duplicate copy	
Import the RecReceived page.	
Modify the RecReceived page.	

Correct Answer:

You should

- Copy the visuals from RevReceived to a new page.
- Duplicate the RecReceived page and update the duplicate copy**
- Import the RecReceived page.
- Modify the RecReceived page.

Reference: https://www.tutorialspoint.com/power_bi/power_bi_quick_guide.htm

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