

## PL-600<sup>Q&As</sup>

Microsoft Power Platform Solution Architect

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**QUESTION 1**

You are a Microsoft Power Platform architect developing a solution for a car retailer. Your solution includes reference data that relates to car colors, car types, and car models. Automation has been developed and deployed to notify account

managers based on the car color, car make, and car model selected by potential buyers.

Notifications are failing to send to account managers due to different record identifiers between environments.

You need to update the reference data across all environments.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Automate flows
- B. Logic Apps
- C. Configuration Migration tool
- D. Import Data Wizard
- E. Azure Data Factory

Correct Answer: AB

Dataflows are a self-service, cloud-based, data preparation technology that allows you to ingest, transform and load data into Common Data Service environments, Power BI workspaces or your organization's Azure Data Lake Gen2 account. The Dataflow connector is available for:

1.

Logic Apps

2.

Power Automate

3.

Power Apps

Incorrect:

Not C: The Configuration Migration tool enables you to move configuration data across environments and organizations. Configuration data is used to define custom functionality in customer engagement apps (Dynamics 365 Sales, Dynamics

365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation), and is typically stored in custom entities. Configuration data is different from end user data (account, contacts,

and so on).

Reference: <https://docs.microsoft.com/en-us/connectors/dataflows/>

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## QUESTION 2

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners. To meet the organization business requirements, the proposed solution must include the following capabilities:

1.

Create and qualify leads to contacts

2.

Generate quotes and convert quotes to orders

3.

Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.

What should you recommend?

A. Dynamics 365 mobile app and a Power Apps canvas app

B. Dynamics 365 for Phones only

C. Dynamics 365 Customer Service and Dynamics 365 Sales

D. Unified Service Desk

Correct Answer: A

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data-matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your

mobile device.

Incorrect Answers:

D: Unified Service Desk for Microsoft Dynamics 365 provides a configuration-based framework for quickly building agent applications for call centers.

Reference: <https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system-barcode-scanning>  
<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

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## QUESTION 3

You need to create an Agent security role.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add security to the seat entity and assign users to the Agents role.
- B. Add security to the Core Records and assign users to the Customer Service Representative role.
- C. Copy the Microsoft Dataverse Basic User role.
- D. Rename the Customer Service Representative role to Agents.
- E. Copy the Customer Service Representative role.
- F. Name the new role Agents.

Correct Answer: BEF

Scenario: The security rule for agents must contain the privileges in the default Customer Service Representative security role.

Create a security role by Copy Role:

Step 1 (E): Copy the Customer Service Representative role.

Step 2 (F): Select the New Role Name.

Step 3: (B): When Copying Role is complete, navigate to each tab, ie Core Records, Business Management, Customization, etc.

Set the privileges on each tab.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/create-edit-security-role>

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## QUESTION 4

A company plans to use Power BI.

The company plans to share reports indefinitely with a specific set of users.

You need to recommend a solution.

Which solution should you recommend?

- A. Embed code by using the website or portal option.
- B. Share by using a link.
- C. Share directly with the users.
- D. Embed code by using the Publish to web option.

Correct Answer: B

Reference: <https://learn.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**QUESTION 5**

HOTSPOT You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

**Answer Area**

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

▼

Use virtual tables.
Use a custom plug-in.
Use Dynamics 365 Web API.
Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

▼

Use a custom plug-in.
Use Dynamics 365 Web API.
Use a web resource to display data.

You need to recommend the team types to use.

Which team types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

- Use virtual tables.
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

Correct Answer:

**Answer Area**

**Issue**

**Solution**

Users often encounter a character limit when entering data.

- Define a data mask.
- Define and implement duplicate detection rules.
- Define the data type and format for each column.

The database includes multiple instances of some records.

- Define requirements for data entry.
- Define and implement duplicate detection rules.
- Define the data type and format for each column.

Box 1: Owner team Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Box 2: Access team Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.

Box 3: Owner team

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/manage-teams>

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