

## PL-200<sup>Q&As</sup>

Microsoft Power Platform Functional Consultant

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## QUESTION 1

### HOTSPOT

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

#### Answer Area

#### Requirement

#### Component

Handle an unknown question from a guest in a conversation.

Escalate

Fallback topic

Failure path

Redirect a quest with an unknown question to a live staff member.

Power Apps

Power Virtual Agents web application

Microsoft Teams

Omnichannel for Dynamics 365 Customer Service

Correct Answer:

## Answer Area

### Requirement

### Component

Handle an unknown question from a guest in a conversation.

Escalate
<b>Fallback topic</b>
Failure path

Redirect a quest with an unknown question to a live staff member.

Power Apps
Power Virtual Agents web application
Microsoft Teams
<b>Omnichannel for Dynamics 365 Customer Service</b>

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

## QUESTION 2

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate.

You need to hide the Flow button on the user interface.

Which configuration setting should you change?

- A. the SiteMap
- B. the Customizations section of System Settings
- C. the Entity component of the default solution
- D. the Buttons tab of Flow

Correct Answer: B

Reference: <https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

## QUESTION 3

### HOTSPOT

You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.

Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement	Action
Disable the flow in the managed solution	<ul style="list-style-type: none"><li>Disable the flow from the Power Automate portal</li><li>Disable the flow from the Azure portal</li><li>Disable the flow from the Power Automate solution</li></ul>
Verify changes to the flow	<ul style="list-style-type: none"><li>Run the Flow checker and then turn on the updated flow</li><li>Use the Test feature on the updated flow and then turn on the flow</li><li>Turn on the flow and then use the Test feature for the updated flow</li><li>Run the Flow checker and then use the Test feature on the updated flow</li></ul>

Correct Answer:

Requirement	Action
Disable the flow in the managed solution	<ul style="list-style-type: none"><li>Disable the flow from the Power Automate portal</li><li>Disable the flow from the Azure portal</li><li>Disable the flow from the Power Automate solution</li></ul>
Verify changes to the flow	<ul style="list-style-type: none"><li>Run the Flow checker and then turn on the updated flow</li><li>Use the Test feature on the updated flow and then turn on the flow</li><li>Turn on the flow and then use the Test feature for the updated flow</li><li>Run the Flow checker and then use the Test feature on the updated flow</li></ul>

**QUESTION 4**

**HOTSPOT**

You are designing the organization structure for a company that has 5,000 users.

You need to configure security roles for the company while minimizing administrative effort.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

### Requirement

Apply a security role to everyone in a business unit.

Action

<p>Assign the security role to the default business unit team.</p> <p>Assign the security role individually to each user in the business unit.</p> <p>Create a new team, add the business unit users, and then assign the security role to the team.</p>
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### Requirement

Ensure an individual can see records in their current business unit and a child business unit.

Action

<p>Grant the user a security role from the child business unit.</p> <p>Grant the user the Parent: Child Business Units security permission.</p> <p>Grant the user a security role from the root business unit.</p>
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Correct Answer:

## Requirement

Apply a security role to everyone in a business unit.

## Action

Assign the security role to the default business unit team.
Assign the security role individually to each user in the business unit.
Create a new team, add the business unit users, and then assign the security role to the team.

## Requirement

Ensure an individual can see records in their current business unit and a child business unit.

## Action

Grant the user a security role from the child business unit.
Grant the user the Parent: Child Business Units security permission.
Grant the user a security role from the root business unit.

### QUESTION 5

A company creates a Power Automate cloud flow for a Power Apps app.

The cloud flow must send a daily email that contains a list of year-to-date (YTD) totals.

You need to configure the flow.

Which feature should you use?

- A. Loop
- B. Wait
- C. Condition
- D. Parallel branch

Correct Answer: A

Use a loop to produce the list.

Use the Apply to each action to process a list of items periodically.

Many triggers can immediately start a cloud flow based on an event such as when a new email arrives in your inbox. These triggers are great, but sometimes you want to run a cloud flow that queries a data source on a predefined schedule,

taking certain actions based on the properties of the items in the data source. To do this, your flow can be started on a schedule (such as once per day) and use a loop action such as Apply to each to process a list of items. For example, you

could use Apply to each to update records from a database or list of items from Microsoft SharePoint.

Reference: <https://learn.microsoft.com/en-us/power-automate/apply-to-each>

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