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QUESTION 1

One deliverable failed during testing, and this has already happened several times.

Which of the following tools is MOST appropriate for the project team to use to determine the cause of the problem?

A. Run chart

B. Fishbone diagram

C. Scatter diagram

D. Gantt chart

Correct Answer: B

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 322

QUESTION 2

During the stabilization phase for recently deployed software, an end user reports a bug that is compromising data integrity. Which of the following tools will the project manager MOST likely use?

A. Issue log

B. Defect log

C. Change log

D. Task board

Correct Answer: B

QUESTION 3

For an upcoming project kickoff, a PM is looking for a way to illustrate roles for major project activities. Which of the following would be the MOST useful option?

A. Resource plan

B. Organizational chart

C. Project charter

D. RACI chart

Correct Answer: D

QUESTION 4

In an agenda for a kickoff meeting, some time is set aside to complete a document that identifies each member of the project, the members\\' roles and responsibilities for tasks, the milestones, and the key decisions. In which of the following should this data be documented?

A. TOR

B. WBS

C. RAM

D. SOW

Correct Answer: C

The data mentioned, which includes identifying project members, their roles and responsibilities for tasks, milestones, and key decisions, should be documented in a Responsibility Assignment Matrix (RAM). A RAM is a tool specifically designed to provide a clear and organized overview of who is accountable, responsible, consulted, and informed for different aspects of a project. It is an effective way to communicate roles and responsibilities within the project team and ensure that everyone is aligned on their tasks and contributions. The other options (TOR, WBS, SOW) are valuable documents in project management, but they do not serve the same purpose as a RAM when it comes to detailing individual roles and responsibilities.

QUESTION 5

A project manager is working on a project charter and has successfully documented the project objectives and the success criteria. Which of the following should the project manager define NEXT to complete the project charter?

A. Proposed solution design

B. Preliminary scope statement

C. Responsibility assignment matrix

D. Initial budget baseline

Correct Answer: B

After documenting the project objectives and success criteria, the next step in completing the project charter is to define the preliminary scope statement. This statement outlines the high-level boundaries and deliverables of the project, helping to provide a clear understanding of what the project will and will not involve. Once the scope is defined, other aspects like proposed solution design, responsibility assignment matrix, and initial budget baseline can be developed in alignment with the project\\'s scope and objectives.

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