

## PK0-004<sup>Q&As</sup>

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## QUESTION 1

A project manager recently joined a projectized organization and is having many issues on five different projects. Which of the following risk activities should be performed FIRST? (Choose two.)

- A. Identify
- B. Coordinate
- C. Qualify
- D. Brainstorm
- E. Mitigate
- F. Assign

Correct Answer: AB

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## QUESTION 2

A project in the execution phase is over budget, and tasks on the critical path are on schedule. Which of the following should the project manager do NEXT?

- A. Update the project management plan.
- B. Issue a change request.
- C. Revise the project charter.
- D. Evaluate the impact to the baseline.

Correct Answer: D

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## QUESTION 3

A vendor developed a new payroll system for a local transit authority. Due to the system's complexity, the vendor will need to work with the transit authority for three months after system implementation.

This will be documented in the:

- A. warranty.
- B. training plan.
- C. WBS.

D. SLA.

Correct Answer: D

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#### QUESTION 4

The design team and development team disagree about what technology should be used for a major requirement. A brainstorming meeting takes place, where both teams focus on the mutually agreed-upon deliverables.

Which of the following conflict resolution techniques did the teams use?

- A. Compromising
- B. Smoothing
- C. Confronting
- D. Forcing

Correct Answer: A

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#### QUESTION 5

A company is hired to perform some of another organization's work. Which of the following types of organizational change is described?

- A. Outsourcing
- B. Business process change
- C. Shared resources
- D. Split

Correct Answer: A

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 297

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