

# PEGAPCSA87V1<sup>Q&As</sup>

Pega Certified System Architect (PCSA) 87V1

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#### **QUESTION 1**

#### **HOTSPOT**

An online retailer creates a case type that processes and manages customer orders. The checkout process has four steps:

1.

Review Order: The customer reviews the items in order of add-to-cart selection and can adjust the quantity of each item and delete items to calculate and display the order total.

2.

Select Shipping Option: The customer selects a shipping option to determine and display the shipping charge for their order.

3.

Enter Delivery Address: The customer enters their delivery address to determine the sales tax, if applicable, and the application displays the calculated sales tax.

4.

Enter Payment Information: The customer selects a payment option and confirms the grand total of the order. For each calculation, identify the appropriate chaining option to maximize the performance.

Hot Area:

Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

Correct Answer:



Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

### **QUESTION 2**

An online sales application supports both laptop and mobile devices. You are configuring theapplication skin and you notice the responsive layout in the mobile device is not displaying views as stakeholders require. Which two options allow you to resolve this situation without negatively impacting the laptop users? (Choose two.)

- A. Use the same application skin in all portals.
- B. Update the process to give mobile users a separate portal.
- C. Do not use a skin for the mobile application version.
- D. Adjust the responsive behavior in the skin for optimal viewing in the mobile portal.

Correct Answer: AC

#### **QUESTION 3**

DRAG DROP

Select each security implementation on the left and drag it to the corresponding security policies.

Select and Place:

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Implementation	Answer Area	
Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.	Implementation	Security policies
A user is required to verify their identity with a one-time password sent by SMS		Multi-factor authentication policies
Stop or slow a brute-force attack by enforcing a challenge-response test		CAPTCHA policies
upon authentication failure.		Lockout policies

#### Correct Answer:

Implementation	Answer Area	
	Implementation	Security policies
	A user is required to verify their identity with a one-time password sent by SMS text message.	Multi-factor authentication policies
	Stop or slow a brute-force attack by enforcing a challenge-response test upon authentication failure.	CAPTCHA policies
	Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.	Lockout policies

#### **QUESTION 4**

ABC BankCorp operates two subsidiaries, GloboBank and LocalBank, with different brandings. ABC BankCorp wants to create a mobile app experience for both users and customer service representatives (CSRs) for its Transaction Dispute application.

Of the following requirements, which two options affect the number of mobile app channels that you need to configure? (Choose Two)

- A. Mobile apps must support both phones and tablets.
- B. Customers can create only dispute cases, while CSRs can also create fraud report cases.
- C. Mobile app color palette is customized for each subsidiary.
- D. The app customizes currency units and date/time format according to the user\\'s locale.

Correct Answer: AC

#### **QUESTION 5**



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In which two situations do you configure local data storage? (Choose Two)

- A. Defining valid values for a property
- B. Caching data retrieved from an external system
- C. Storing reference data as part of the application
- D. Saving case data in an application

Correct Answer: AD

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