

# PEGAPCSA87V1<sup>Q&As</sup>

Pega Certified System Architect (PCSA) 87V1

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## QUESTION 1

ABC BankCorp wants to create a mobile app experience for users and CSRs for its Transaction Dispute application.

Of the following requirements, which option requires you to configure distinct mobile app channels?

- A. CSRs can create other case type instances on the mobile app.
- B. Mobile app color palettes are different for users and CSRs.
- C. The mobile app customizes currency units and date/time format according to the location of the users.
- D. The mobile app supports all mobile phone operating systems.

Correct Answer: BC

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## QUESTION 2

Which studio do you use to configure a service level agreement (SLA) with a passed deadline?

- A. Admin Studio
- B. Prediction Studio
- C. Dev Studio
- D. App Studio

Correct Answer: C

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## QUESTION 3

The following example shows the ruleset list for the logged in operator. What is stored in the Admin@MyCo ruleset ?  
Admin@MyCo: Purchasing:01-01 PurchasingInt:01-01 MyCo:01-01 MyCoInt:01-01 Supplier:01-01 Customer:01-01  
Inventory:01-01 Pega-ProcessCommander:07-10 Pega-DeploymnetDefaults:07-10 Pega-LP-Mobile:07-10

- A. Preferences for the operator
- B. Rules checked out by the operator
- C. Rules delegated to the operator
- D. Rules recently opened by the operator

Correct Answer: B

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## QUESTION 4

Which requirement is best implemented by using a Wait step in a case?

- A. You must pause a case until a user uploads a signed document.
- B. You cannot proceed in an expense report until a manager approves the request.
- C. You cannot complete a purchase case on a website unless you complete a new account subcase.
- D. You need to send an email after a user completes a form.

Correct Answer: C

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## QUESTION 5

A customer refund case type requires that an auditor receives an email notification if the refund is greater than twice the price of the item. Which participant role do you select to configure this requirement?

- A. Customer
- B. Interested individual
- C. Owner
- D. Work queue

Correct Answer: B

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