

PEGAPCSA80V1_2019^{Q&As}

Pega Certified System Architect (PCSA) 80V1 2019





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QUESTION 1

In designing your application, you want to apply consistent visual styles to all parts of the application. How do you meet this requirement?

- A. Specify a skin in the application rule.
- B. Apply styles to the screen layout.
- C. Use the Live UI tool to select the skin rule.
- D. Specify a skin in the harness rule.

Correct Answer: A

QUESTION 2

You are designing a credit transaction case type and have the following requirement: Transaction disputes must be resolved within 3 days. To meet this requirement, you need to set the _____ in the service level to 3 days.

- A. deadline
- B. goal
- C. urgency
- D. passed deadline

Correct Answer: A

QUESTION 3

Your online shopping application serves international customers. You need to define a Data Page that holds currency exchange rates. All users accessing the application need to use the information. The Scope of this Data Page should be set to _____.

- A. Application
- B. Node
- C. Thread
- D. Requestor

Correct Answer: B

Reference: <http://myknowpega.com/2017/05/13/data-pages/>

QUESTION 4

You are configuring routing for a customer warranty service request. All warranty service requests are routed to the warranty resolution group except for warranty service requests for beta-release product that requires review by the vice president of service.

How do you configure assignment routing to review warranty service requests?

- A. Route the assignment to the vice president of service who routes assignments to the warranty resolution group as needed.
- B. Route the assignment to the warranty resolution group who sends an email notification to the vice president of service for the beta-release product.
- C. Route the assignment to the skilled group for the beta release when the request is for the beta release. Otherwise, route the assignment to the warranty resolution group.
- D. Route the assignment to the vice president of service when the request is for the beta release. Otherwise, route the assignment to the warranty resolution group.

Correct Answer: A

QUESTION 5

A data page holds product information. The data page's Reload if older Than filed is set to 15 minutes.

The data page is created at 06:12.

At 06:20 the user requests product information.

At 06:42 the user requests product information.

When is the data reloaded?

- A. 06:35
- B. 06:20
- C. 06:42
- D. 06:27

Correct Answer: A

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