# PEGACSA72V1<sup>Q&As</sup>

Certified System Architect (CSA) 72V1

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#### **QUESTION 1**

Match the business need to the most appropriate work party instantiation option

Select and Place:

Business need	Work party instantiation option
A customer service representative (CSR) needs to add a spouse as an interested party to a case.	VOE
A customer submits a service request on-line and must be added to the case as an interested party.	addWorkObjectParty activity
A customer calls customer service representative (CSR) to initiate a service request.	AddParty flow action

Correct Answer:

<b>Business need</b>		Work party instantiation option
	A customer calls customer service representative (CSR) to initiate a service request.	VOE
	A customer service representative (CSR) needs to add a spouse as an interested party to a case.	addWorkObjectParty activity
	A customer submits a service request on-line and must be added to the case as an interested party.	AddParty flow action

#### **QUESTION 2**

A data page holds the local weather information and has the Reload if Older Than field set to 10 minutes. The data page is created at 11:22. The user then performs the following actions:

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11:28 the user refreshes the weather information
11:40
the user refreshes the weather information At what time is the data page reloaded?
A.
11:38
В.
11:40
C.
11:32
D.
11:28
Correct Answer: B

#### **QUESTION 3**

You have been asked to create a sequence of user forms for a travel reservation process. The forms contain fields that require calculation. For which reason do you use a declare expression to calculate values?

- A. To perform the calculation in a specific case stage
- B. To perform the calculation when the user clicks a button
- C. To perform the calculation when a form is submitted
- D. To perform the calculation wherever a field is updated

Correct Answer: D

Referencehttp://pegasystems2.http.internapcdn.net/pegasystems2/lrd\_and\_reference\_doc s/SSA\_716\_StudentGuide\_20150211.pdf

#### **QUESTION 4**

You want to provide instructions to the user filling out a form. You are considering using paragraph rules for the instructions. What three benefits do paragraph rules provide over standard labels? (Choose three.)

- A. Paragraph rules be edited by the user.
- B. Paragraph rules support rich text.
- C. Paragraph rules can include images.

- D. Paragraph rule are supported in correspondence.
- E. Paragraph rules can be translated.

Correct Answer: BCD

#### **QUESTION 5**

You are designing a form that uses a repeating grid to display office furniture items. Which two data sources can you use as a source for a repeating grid? (Choose two.)

- A. Local data storage
- B. A page group property that holds the data
- C. A page list property that holds the data
- D. A single value property that contains the data in a local list

Correct Answer: BC

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