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QUESTION 1

Which two dependencies do you enforce with a Wait step? (Choose two.)

- A. Pausing a case until a predetermined time expires
- B. Preventing a case from resuming until an automated decision executes
- C. Preventing a case from entering a stage until a condition is met
- D. Pausing a case until another case (or all cases) reach a specified status

Correct Answer: BC

QUESTION 2

DRAG DROP

Select each application design requirement on the left and drag it to the appropriate design approach on the right.

Select and Place:

Application Design Requirement

Present the user only with fields relevant to the current task.

Guide the user to perform the expected task.

Record the justification for an action taken on a case.

Inform the user of a pending assignment.

Answer Area

Application Design Requirement	Design Approach
	Assignement Instruction
	Intent-driven UI
	Assignment notification
	Audit note

Correct Answer:

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Application Design Requirement	Answer Area		
	Application Design Requiremen	Design Approach	
	Guide the user to perform the expected task.	Assignement Instruction	
	Present the user only with fields relevant to the current task.	Intent-driven UI	
	Inform the user of a pending assignment.	Assignment notification	
	Record the justification for an action taken on a case.	Audit note	

QUESTION 3

You have been asked to create a pie chart that shows the number of cases each manager has created. A list report contains columns for manager name, case ID, and office. How do you configure the list report in order to create the pie chart?

- A. Summarize the manager name column.
- B. Group the manager name column.
- C. Group the case ID column.
- D. Summarize the case ID column.

Correct Answer: D

QUESTION 4

When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval from the insurance agent who verified the claim.

How do you implement this requirement so each approver can work independently?

- A. Create three assignments and route to the appropriate approver.
- B. Create an approval step with cascading approval.
- C. Route to a workbasket where all three roles have access.
- D. Create business logic to route to the different approvers.



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Correct Answer: B

Reference https://community.pega.com/knowledgebase/articles/route-cases-approval-cascading-approval-smart-shape

QUESTION 5

You are preparing to delegate a number of business rules. What three prerequisite actions must be taken before you can delegate the business rules? (Choose three.)

- A. Ensure the delegated ruleset exists in the Production rulesets list.
- B. Ensure a ruleset that will contain the delegated rules exists.
- C. Ensure the ruleset exists for the users who will manage the delegated rules.
- D. Ensure an access group exists for the users who will manage the delegated rules.
- E. Ensure the delegated rules are added to a locked ruleset.

Correct Answer: ACD

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