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QUESTION 1

How can you create new CMS components in SmartEdit in order to display them in storefront?(2)

A. Create a new component on a page template content slot

B. Create a new component on a page content slot

C. Create a new component on a content page

D. Create a new component on a page by providing the layout parameters and the viewport

Correct Answer: AB

QUESTION 2

What does the order fulfilment process do? (2)

A. Creates a support ticket on behalf of a customer

B. Loads XML format definitions based on standard Business Process Model and Notation (BPMN)

C. Manages and controls an order through all stages in the system once it has been placed

D. Pre-processes orders and splits them into consignments if necessary

Correct Answer: AC

QUESTION 3

What can you do with SmartEdit? (2)

A. Modify navigation nodes

B. Create and edit search profiles

C. Clone web pages

D. Edit product information

Correct Answer: BC

QUESTION 4

Which user interfaces can you use to enter a customer complaint ticket? (2)

A. BackOffice Customer Support Cockpit

B. Personalization mode in SmartEdit

C. BackOffice Order Fulfilment Cockpit

D. On the storefront using the Assisted Service Module

Correct Answer: AD

QUESTION 5

What does the fraud detection module provide out-of-the-box? (2)

A. Essential fraud checks conducted by the internal fraud service

B. A sample/mockup implementation based on a fraud symptom detection

C. If an order is identified as fraud, it is rejected automatically and marked as cancelled

D. A storefront interface for customers to see the reason that their order is judged fraudulent

Correct Answer: BC

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