

# OG0-061<sup>Q&As</sup>

IT4IT Part 1 Exam

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**QUESTION 1**

What does the system of record fabric for IT management include?

- A. Service models flowing across the service backbone
- B. Functional components and their interactions
- C. Data objects, their relationships and inter-dependencies
- D. Value streams and their typical activities

Correct Answer: C

Reference: [https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#\\_Toc473282568](https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282568)

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**QUESTION 2**

Which key data object associated with the Change Control functional component records the data required to manage the change lifecycle?

- A. The Change Control data object
- B. The RFC data object
- C. The Problem, Known Error data object
- D. The Interaction data object

Correct Answer: B

Reference: <https://books.google.com.pk/books?id=IOoCDQAAQBAJandpg=PA170andlpg=PA170anddq=IT4IT+key+data+object+associated+with+the+Change+Control+functional+component+records+the+data+required+to+manage+the+change+lifecycleandsource=blandots=KwfVdFszO6andsig=ACfU3U2Q19wSm1h8hyfHYfqASY1SbMFeAandhl=enandsa=Xandved=2ahUKEwjOkMWu3OjkAhVEzRoKHZf5CXQQ6AEwBHoECacQAQ#v=onepageandq=IT4IT%20key%20data%20object%20associated%20with%20the%20Change%20Control%20functional%20component%20records%20the%20data%20required%20to%20manage%20the%20change%20lifecycleandf=false>

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**QUESTION 3**

Which of the following is a Key Performance Indicator of the Request to Fulfill value stream?

- A. The percentage reduction in the network required for new or changed services
- B. Self-Service: Increased success rate for user self-fix
- C. Satisfied customers per service/application
- D. Arrival and departure rate of service requests

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap07.html> (7.3)

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#### QUESTION 4

Which model consists of the set of essential building blocks that create or consume data objects, together with their relationships?

- A. The Information Model
- B. The Functional Model
- C. The Service Model
- D. The Integration Model

Correct Answer: B

Reference: <https://books.google.com.pk/books?id=IOoCDQAAQBAJandpg=PA40andlpg=PA40anddq=IT4IT+model+consists+of+the+set+of+essential+building+blocks+that+create+or+consume+data+objects,+together+with+their+relationshipsandsource=blandots=KwfVdFsAN9andsig=ACfU3U3ifZhRJobCmXbVo0rnuZ1deNHKQandhl=enandsa=Xandved=2ahUKEwjJvMra3OjkAhWNxYUKHW1yDo8Q6AEwA3oECAkQAQ#v=onepageandq=IT4IT%20model%20consists%20of%20the%20set%20of%20essential%20building%20blocks%20that%20create%20or%20consume%20data%20objects%2C%20together%20with%20their%20relationshipsandf=false>

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#### QUESTION 5

What is the purpose of the Enterprise Architecture functional component?

- A. To log, maintain, and evaluate all demands coming into IT through a single funnel
- B. To manage creation, review, approval, and audit of all IT policies
- C. To create and manage long-term IT investment and the execution plan-of-action
- D. To manage the authoritative list of all IT investments

Correct Answer: B

Reference: [https://pubs.opengroup.org/it4it/refarch20/chap05.html#\\_Toc431202751](https://pubs.opengroup.org/it4it/refarch20/chap05.html#_Toc431202751)

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