

OG0-061^{Q&As}

IT4IT Part 1 Exam

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QUESTION 1

What is an objective of the Detect to Correct value stream?

- A. To build a culture of collaboration between IT operations and IT development
- B. To manage an inviting consumption experience to acquire services, goods, knowledge, and support
- C. To track the service usage and control the chargeback contract
- D. To provide an overview of the business of IT operations and the services delivered

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch20/chap08.html

QUESTION 2

Which key data object associated with the Change Control functional component records the data required to manage the change lifecycle?

- A. The Change Control data object
- B. The RFC data object
- C. The Problem, Known Error data object
- D. The Interaction data object

Correct Answer: B

Reference: https://books.google.com.pk/books?id=IOoCDQAAQBAJandpg=PA170andlpg=PA170anddq=IT4IT +key+data+object+associated+with+the+Change+Control+functional+component+records+the+data +required+to+manage+the+change +lifecycleandsource=blandots=KwfVdFszO6andsig=ACfU3U2Q19wSm1h8hyfHYfq ASY1SbMFeAandhl=enandsa=Xandved=2ahUKEwjOkMWu3OjkAhVEzRoKHZf5CXQQ6AEwBHoECAcQ AQ#v=onepageandq=IT4IT%20key%20data%20object% 20associated%20with%20the%20Change% 20Control%20functional%20component%20records%20the%20data%20required%20to%20manage% 20the%20change%20lifecycleandf=false

QUESTION 3

Which value stream connects consumers with IT goods and services?

- A. Detect to Correct
- B. Strategy to Portfolio
- C. Request to Fulfill
- D. Requirement to Deploy

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Correct Answer: C

Reference: https://pubs.opengroup.org/it4it/refarch20/chap03.html

QUESTION 4

What value stream has the value proposition of ensuring that the Service Release meets business expectations?

- A. Request to Fulfill
- B. Strategy to Portfolio
- C. Requirement to Deploy
- D. Detect to Correct
- Correct Answer: C

Reference: https://pubs.opengroup.org/it4it/refarch20/chap03.html

QUESTION 5

Which functional component within the Requirement to Deploy value stream produces the Logical Service Blueprint?

- A. Build Package
- B. Enterprise Architecture
- C. Service Portfolio
- D. Service Design

Correct Answer: D

Reference: https://books.google.com.pk/books?id=lpcEDAAAQBAJandpg=PA83andlpg=PA83anddq=it4it +functional+component+within+the+Requirement+to+Deploy+value+stream+produces+the+Logical +Service +Blueprint andsource=blandots=UmKAGvnbE_andsig=ACfU3U1paH-4XIKDxAcBaQ2aGis_KtUHBwandhl=enandsa=Xandved=2ah UKEwi1rqf2ujkAhWOxYUKHem0C1wQ6AEwAnoECAcQAQ#v=onepageandq=it4it%20functional%20component% 20within% 20the%20Requirement%20to%20Deploy%20value%20stream%20produces%20the%20Logical %20Service%20Blueprintandf=false

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