

## MS-740<sup>Q&As</sup>

Troubleshooting Microsoft Teams

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## QUESTION 1

### DRAG DROP

A company uses Microsoft Teams. You delete a user.

You suspect that the deleted user is listed as the owner of a team. You attempt to connect to the Teams PowerShell module to investigate the issue. The following message appears:

Connect-MicrosoftTeam : The term '\\Connect-MicrosoftTeam\\' is not recognized as the name of a cmdlet, function, script file, or operable program. Check the spelling of the name, or if a path was included, verify that the path is correct and try again.

You need to resolve the error and confirm whether the deleted user is still owner of the team.

Which four PowerShell commands should you use to develop the solution? To answer, move the appropriate commands from the list of commands to the answer area and arrange them in the correct order.

Select and Place:

#### PowerShell commands

Import-Module MicrosoftTeams

Import-Module SkypeForBusinessConnector

Install-Module SkypeForBusinessConnector

Connect-MicrosoftTeams

Install-Module MicrosoftTeams

Get-TeamUser -GroupId <GROUPID> -Role Owner



#### Answer Area

Correct Answer:

**PowerShell commands**

Import-Module SkypeForBusinessConnector

Install-Module SkypeForBusinessConnector

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**Answer Area**

Install-Module MicrosoftTeams

Import-Module MicrosoftTeams

Connect-MicrosoftTeams

Get-TeamUser -GroupId <GROUPID> -Role Owner

Reference: <https://docs.microsoft.com/en-us/skypeforbusiness/set-up-your-computer-for-windows-powershell/download-and-install-the-skype-for-business-online-connector>

## QUESTION 2

### HOTSPOT

A prepaway company has a Microsoft 365 subscription.

A user reports that they cannot add a guest user to a team.

You need to resolve this issue.

Which action you should perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

Hot Area:

Admin center	Action
Microsoft Teams admin center	<div>▼</div> <ul style="list-style-type: none"> <li>Enable guest access.</li> <li>Add the guest's domain to the Allowed Domains list.</li> <li>Add the guest to the team from the Teams admin center.</li> </ul>
SharePoint admin center	<div>▼</div> <ul style="list-style-type: none"> <li>Set unique permission for the team site.</li> <li>Set inherited permission for the team site.</li> <li>Set organization-level external sharing settings.</li> </ul>
Azure Active Directory admin center	<div>▼</div> <ul style="list-style-type: none"> <li>Enable external collaboration settings.</li> <li>Create a guest user account in Azure Active Directory.</li> <li>Assign privileges using Azure Active Directory Privileged Identity Management (PIM).</li> </ul>

Correct Answer:

Admin center	Action
Microsoft Teams admin center	<div>▼</div> <ul style="list-style-type: none"> <li>Enable guest access.</li> <li>Add the guest's domain to the Allowed Domains list.</li> <li>Add the guest to the team from the Teams admin center.</li> </ul>
SharePoint admin center	<div>▼</div> <ul style="list-style-type: none"> <li>Set unique permission for the team site.</li> <li>Set inherited permission for the team site.</li> <li>Set organization-level external sharing settings.</li> </ul>
Azure Active Directory admin center	<div>▼</div> <ul style="list-style-type: none"> <li>Enable external collaboration settings.</li> <li>Create a guest user account in Azure Active Directory.</li> <li>Assign privileges using Azure Active Directory Privileged Identity Management (PIM).</li> </ul>

Reference: <https://docs.microsoft.com/en-us/microsoft-365/solutions/collaborate-as-team?view=o365-worldwide>

## QUESTION 3

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A prepaway company has a Microsoft 365 subscription.

The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.

Solution: Create a configuration profile with the emergency address and assign the profile to the device for each user.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user>

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#### QUESTION 4

A user works with two Microsoft 365 accounts on a domain-joined device. The user's device automatically signs in to Microsoft Teams by using a domain-joined account each time the user restarts their device. The user must manually sign

out from Teams and then enter credentials for the second account when they want to use the second account. Microsoft Teams must launch without the user signing in to an account.

You need to recommend a solution for the user.

What should you recommend?

- ☐ A. Create the following registry key: (UPN) Computer\HKEY\_CURRENT\_USER\Software\Microsoft\Office\16.0\Common\Identity EnableADAL(REG\_DWORD) 0x00000001 (0).
- ☐ B. Rename the following folder and restart the machine: C:\users\%dir\AppData\Local\Packages\Microsoft.AAD.BrokerPlugin\_cw5n1h2bxyewy
- ☐ C. Create the following registry key: (UPN) Computer\HKEY\_CURRENT\_USER\Software\Microsoft\Office\Teams SkipUpnPref(REG\_DWORD) 0x00000001 (1).

A. Option A

B. Option B

C. Option C

Correct Answer: C

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#### QUESTION 5

A guest user cannot chat in a team to which they are invited. You launch the Teams admin center. You need to resolve the issue. What should you do?

A. Navigate to Teams and then Teams policies. Edit the Global policy.

B. Navigate to Users and then User profile. Assign a custom Teams policy.

C. Navigate to Users and then Guest access. Turn on chat.

D. Navigate to Users and then User profile. Assign a custom messaging policy.

Correct Answer: C

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