# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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#### **QUESTION 1**

#### **HOTSPOT**

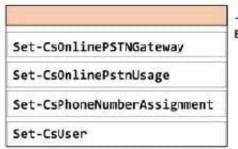
You have a Microsoft Teams Phone deployment.

You have a cloud-only user named user1@contoso.com.

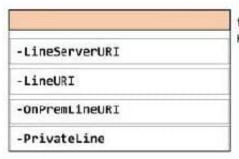
You need to enable a Direct Routing phone number for user1@contoso.com.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

Hot Area:



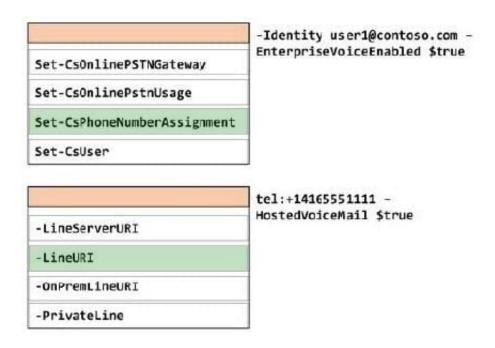
-Identity user1@contoso.com -EnterpriseVoiceEnabled \$true



tel:+14165551111 -HostedVoiceMail \$true

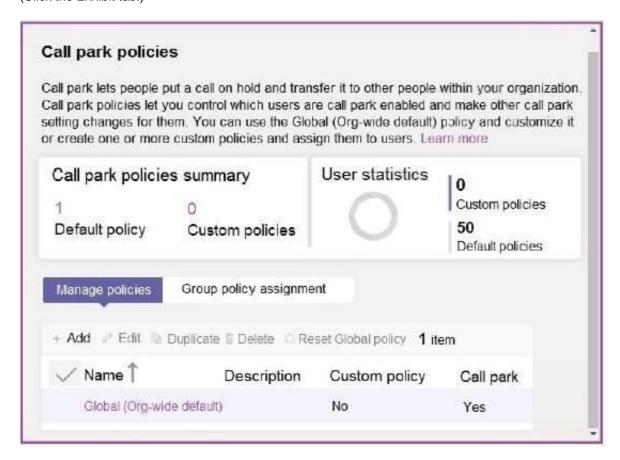
Correct Answer:





#### **QUESTION 2**

Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.

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You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

Correct Answer: BDF

Reference: https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve

#### **QUESTION 3**

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

Reference: https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phonenumbers-to-teams

#### **QUESTION 4**

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.



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Which type of policy should you use?

A. a caller ID policy

B. a calling policy

C. a teams policy

D. a voice routing policy

Correct Answer: D

#### **QUESTION 5**

#### **HOTSPOT**

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.contoso.com.

Direct Routing integrates with a PBX phone system that uses only four-digit dialing and is configured to use the SBC.

Teams is configured to use dial plans that normalize any four-digit calls to E.164.

You have the following translation rule.

Identity: rule1 Name: rule1

Pattern:  $^{+1}(\d{10}); ext=(\d{4})$ \$

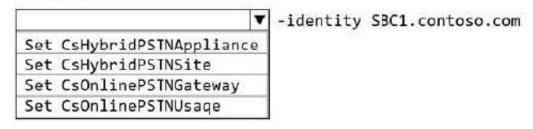
Translation: \$2

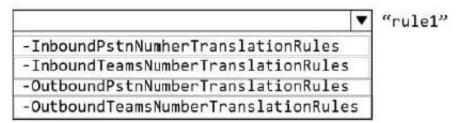
You need to ensure that calls to the legacy PBX pass only a four-digit extension.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

Hot Area:

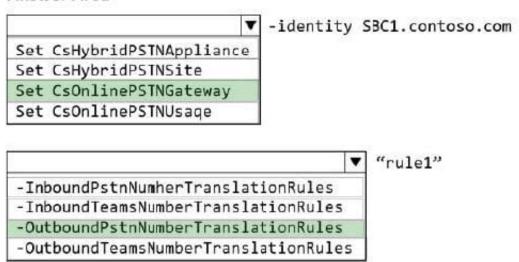
#### Answer Area





#### Correct Answer:

#### Answer Area



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