MS-721 Q&As

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QUESTION 1

DRAG DROP

You are replacing the on-site PBX at the Georgia warehouse with Teams.

You need to maintain the functionality of the PBX after migrating to Teams.

Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.

Select and Place:

Steps

Assign the emergency calling policy to the resource account.

Assign the emergency calling policy to the Georgia warehouse.

Associate the PA system with an SBC and assign the PA system an extension of 123456.

Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

Answer Area

Step 1: Configure Direct Routing to the onsite SBC.

Step 2:

Step 3: Create a voice route for 123456 to the SBC.

Step 4:

Step 5:

Correct Answer:

Steps

Assign the emergency calling policy to the resource account.

Answer Area

Step 1: Configure Direct Routing to the onsite SBC.

Step 2: Associate the PA system with an SBC and assign the PA system an extension of 123456.

Step 3: Create a voice route for 123456 to the SBC.

Step 4: Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

Step 5: Assign the emergency calling policy to the Georgia warehouse.

QUESTION 2

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure group call pickup for the call queue.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: https://regroove.ca/stellark1/09/redirect-teams-auto-attendant-voicemail-to-a-channelupdated-method/

QUESTION 3

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

A. Teams Calling Plans

B. Direct Routing without media bypass

C. Operator Connect

D. Direct Routing with media bypass

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity

QUESTION 4

HOTSPOT

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

Hot Area:

Answer Area

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

▼	-Identity Returns -CallingIDSubstitute	▼
New-CsCallingLineIdentity		Anonymous
New-CsOnlineApplicationInstance		LineURI
New-CsTeamsCallingPolicy		Resource
New-CsTeamsCallParkPolicy		Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

Correct Answer:

Answer Area

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

▼	-Identity Returns -CallingIDSubstitute	▼
New-CsCallingLineIdentity		Anonymous
New-CsOnlineApplicationInstance		LineURI
New-CsTeamsCallingPolicy		**Resource**
New-CsTeamsCallParkPolicy		Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

QUESTION 5

You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby.

You need to enable Advanced calling features on all the common area phones.

What should you configure from the Microsoft Teams admin center?

A. a customization policy

B. a configuration profile

C. a calling policy

D. a policy package

Correct Answer: B

Reference: https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones

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