# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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#### **QUESTION 1**

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment.

You download the Power BI query templates for CQD from the Microsoft Download Center.

You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing.

What should you do first?

- A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
- B. Publish the template to the Power B[ service.
- C. Install the Power BI Connector for CQD.
- D. Install the Microsoft Power Platform connector.

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/cgd-power-bi-query-templates

## **QUESTION 2**

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You need to implement Local Media Optimization.

In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets.

What should you do next?

- A. Define a voice route.
- B. Assign Session Border Controllers (SBCs) to sites.
- C. Create a trunk translation rule.
- D. Modify the default emergency calling policy

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure

### **QUESTION 3**

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

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Solution: You configure group call pickup for the call queue.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: https://regroove.ca/stellark1/09/redirect-teams-auto-attendant-voicemail-to-a-channelupdated-method/

#### **QUESTION 4**

**HOTSPOT** 

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area.

Hot Area:

# **Answer Area**



Correct Answer:



# Answer Area



Reference: https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps

#### **QUESTION 5**

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams.

The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Assign a meeting policy for the HR department users.
- B. Assign a Microsoft Teams Premium license to the HR department users.
- C. Assign a customization policy for the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a meeting template policy for the HR department users.
- F. Assign an Azure Active Directory Premium P2 license to the HR department users.

Correct Answer: AB

https://learn.microsoft.com/en-US/microsoftteams/settings-policiesreference?WT.mc\_id=TeamsAdminCenterCSH#watermark

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