

MS-720^{Q&As}

Microsoft Teams Voice Engineer

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QUESTION 1

You have a global Teams Phone deployment that has local service numbers from multiple offices. You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default. What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account.
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

Correct Answer: A

QUESTION 2

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.

What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

Correct Answer: C

QUESTION 3

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You connect a new Session Border Controller (SBC).

You need to verify that all the voice features work as expected for calls that traverse the SBC.

What should you use?

- A. the SIP Tester client script
- B. Microsoft 365 network connectivity test tool

C. Microsoft Teams Network Assessment Tool

D. Microsoft Remote Connectivity Analyzer

Correct Answer: A

QUESTION 4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: <https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

QUESTION 5

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Register an application in Azure Active Directory (Azure AD).

B. Run the New-CsTeMsSurvivableBranchAppliancc Cmdlet.

C. Enroll the SBA server in Microsoft Intune.

D. Configure the S8C for media bypass.

E. Configure the SBC for call forking.

F. Enable ForwardPAI on the online voice gateway.

Correct Answer: ABD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

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