MS-220^Q&As

Troubleshooting Microsoft Exchange Online

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QUESTION 1

You need to resolve the public folder issue reported by sales team users. What should you do?

A. Runtheset-MaiiPublicFolder cmdlet.

B. Modify permissions for the public folder mailbox.

C. Run the Sync-MailPublicFolders cmdlet.

D. Create public folders in Exchange Online.

Correct Answer: B

QUESTION 2

HOTSPOT

A company uses Exchange Online.

You observe validation errors for objects provisioned in the Microsoft 365 Admin portal. The objects include users, groups, and contacts.

You need to retrieve the validation errors for the object types.

Which cmdlets should you use? To answer, select the appropriate options in the answer area.

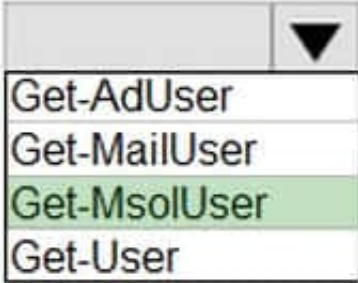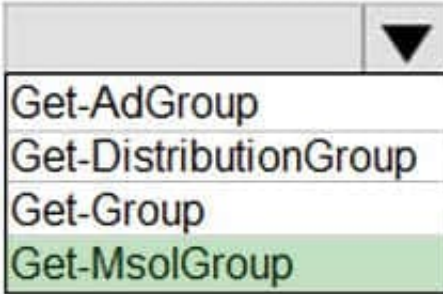NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Object type	Cmdlet
Users	▼
	Get-AdUser
	Get-MailUser
	Get-MsolUser
	Get-User
Groups	▼
	Get-AdGroup
	Get-DistributionGroup
	Get-Group
	Get-MsolGroup
Contacts	▼
	Get-AdObject
	Get-Contact
	Get-MailContact
	Get-MsolContact

Correct Answer:

Answer Area

Object type	Cmdlet
Users	Get-AdUser Get-MailUser **Get-MsolUser** Get-User
Groups	Get-AdGroup Get-DistributionGroup Get-Group **Get-MsolGroup**
Contacts	Get-AdObject Get-Contact Get-MailContact **Get-MsolContact**

https://support.microsoft.com/en-us/topic/you-see-validation-errors-for-users-in-the-office-365-portal-or-in-the-azure-active-directory-module-for-windows-powershell-5c3bf8f7-de1b-6f51-6623-3c005d1f5900

QUESTION 3

A company uses Exchange Online.

A user named User1 schedules a meeting with a conference room mailbox named Conf1. Conf1 is already reserved for another meeting but does not automatically decline the conflicting meeting request.

You need to ensure that conflicting meeting requests sent to Conf1 are declined. What should you do?

A. Set the value of the AllRequestOutOfPolicy property for the room mailbox to False.

B. Remove User1 from the BookInPolicy property list.

C. Remove User1 from the ResourceDelegates property list.

D. Set the value of the AllRequestInPolicy property for the room mailbox to False.

Correct Answer: A

https://learn.microsoft.com/en-us/exchange/troubleshoot/calendars/you-still-can-reserve-a-meeting-room-even-if-it-is-reserved

QUESTION 4

HOTSPOT

A company uses Exchange Online and implements Office 365 Message Encryption (OME).

Users report that they are unable to encrypt emails by using the Outlook on the web encrypt button. Users are able to view encrypted emails that they receive.

You need to ensure that users can encrypt emails by using Outlook on the web.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

		$True
Set-RMSTemplate	-SimplifiedClientAccessDoNotForwardDisabled	
Set-IRMConfiguration	-ClientAccessServerEnabled	
Set-OMEConfiguration	-SimplifiedClientAccessEnabled	
	-SimplifiedClientAccessEncryptOnlyDisbaled	

Correct Answer:

Answer Area

▼		▼	$True
Set-RMSTemplate		-SimplifiedClientAccessDoNotForwardDisabled	
Set-IRMConfiguration		-ClientAccessServerEnabled	
Set-OMEConfiguration		**-SimplifiedClientAccessEnabled**	
		-SimplifiedClientAccessEncryptOnlyDisbaled	

QUESTION 5

A company uses a Microsoft Exchange Server 2019 hybrid environment. The company is migrating mailboxes to Exchange Online.

You notice that the migration activity for larger mailboxes is slow. You review the migration logs and observe multiple instances of the following message:

You need to troubleshoot the issue.

What is the reason for the slow migrations?

A. There is a temporary interruption in the content indexing operations.

B. The disk latency on the Exchange Server is too high.

C. The replay queue of the transactions logs is too large.

D. The CPU utilization on the Exchange Server is too high.

Correct Answer: C