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QUESTION 1

Does each role type have a set of accountabilities associated with it in the Team SMF?

A. Yes

B. No

Correct Answer: B

QUESTION 2

How many SMFs are there in the Operate phase?

A. Two

B. Three

C. Four

D. Five

Correct Answer: C

QUESTION 3

Which of the following is a key element of the Job Scheduling Service Management Function?

A. Batch architecture

B. Directory types

C. Fault Management

D. Infrastructure optimization

Correct Answer: A

QUESTION 4

Which SMF has \\'Filter the problem\\' as a process step?

A. Customer Service

B. Service Monitoring and Control

C. Operations

D. Problem Management

Correct Answer: D

QUESTION 5

What is the focus of the GRC SMF in the Operate phase?

A. Documentation and Recording

B. IT environment and configuration

C. Management Reviews

D. Policy retirement

Correct Answer: A

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