MB6-897^{Q&As}

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Microsoft Dynamics 365 for Retail

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QUESTION 1

You need to define the + character as a shortcut for the Add Product operation on a register. Which two items should you configure? Each correct answer presents a complete solution.

A. a hardware profile

B. an operation

C. a keyboard mapping group

D. a functionality profile

Correct Answer: BC

QUESTION 2

You are creating a new subscription program which automatically ships a new book every 90 days to the customer for the next three years.

You need to offer customers the ability to pay for their first book in three installments.

Which three options should you configure? Each correct answer presents part of the solution.

A. payment schedules

B. continuity program

C. sales order of order type subscription

D. recurring free next invoices

E. continuity product

Correct Answer: ABE

QUESTION 3

You are a Microsoft Dynamics 365 for Retail administrator.

You need to modify a store record to set up tax calculations based on the delivery location.

Which option should you use?

A. sales tax code for a customer delivery address

B. sales tax group

C. sales tax code on a customer record

D. destination based tax

E. items sales tax group

Correct Answer: A

QUESTION 4

You are a cashier working on a point of sale (POS) register at a retail store.

Your shift ends in the middle of the business day and you must report the cash in your drawer.

You need to count your cash drawer in the back office.

What should you perform first?

A. log off the register

B. perform a tender declaration

C. perform a blind close shift

D. close the shift

Correct Answer: C

QUESTION 5

You need to close a case for a specific customer. What status allows you to close a case?

A. Active

B. Started

C. In Process

D. Open

Correct Answer: C

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