



# MB6-897<sup>Q&As</sup>

Microsoft Dynamics 365 for Retail

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### QUESTION 1

A team member needs to run retail jobs and approve catalogs. Which role should you assign to the team member?

- A. Retail store manager
- B. Retail store IT
- C. Retail operations manager
- D. Retail catalog manager

Correct Answer: D

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### QUESTION 2

Which two prerequisites are required to configure full text search? Each correct answer presents part of the solution.

- A. Define criteria.
- B. Define the search parameters.
- C. Enable full text in the call center parameters.
- D. Enable order completion.

Correct Answer: AB

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### QUESTION 3

You are designing an end-of-day statement for a retailer.

You need to list one payment line for each point of sale (POS) register, and one line for each staff member's hours during a business day.

Which method should you specify?

- A. POS terminal
- B. total
- C. staff
- D. shift

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/retail/retail-statements>

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#### QUESTION 4

You are setting up sales price margins for a vendor. The vendor provides retail prices for products that they supply.

You need to convert the vendor's retail price into a sales price.

Which ratio should you choose?

- A. current
- B. quick
- C. suggested contribution
- D. contribution

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-vendor-sales-price-margins>

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#### QUESTION 5

You need to close a case for a specific customer. What status allows you to close a case?

- A. Active
- B. Started
- C. In Process
- D. Open

Correct Answer: C

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