



MB6-897^{Q&As}

Microsoft Dynamics 365 for Retail

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QUESTION 1

You need to ensure that a product is available to be sold in stores.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Run the process assortments job.
- B. Add the product to assortments.
- C. Release the products to legal entities.
- D. Add the product to the channel navigation hierarchy.

Correct Answer: BC

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/retail/set-up-retail-products>

QUESTION 2

Which two roles have the required permissions to upload vendor catalog information? Each correct answer presents a complete solution.

- A. any role with upload permissions
- B. sales manager
- C. purchasing manager
- D. vendor

Correct Answer: AD

QUESTION 3

You are making a sale to a customer using a point of sale (POS) register.

After initially deciding to pay partially with the first credit card, the customer chooses instead to pay in full with a second credit card.

You need to remove the first credit card from the transaction.

What should you do?

- A. Select the payment line for the partial payment and click Void payment.
- B. Select the payment line for the partial payment and click Void line.
- C. Select the payment line for the partial payment and click Void transaction.
- D. Tender the remaining amount and return the sale.



Correct Answer: A

QUESTION 4

You are configuring the Retail catalog approval workflow. You delegate and assign work items to workflow users.

You need to manually assign a new task to a user.

What should you do?

- A. Create a manual task and add it to a work item queue.
- B. Create a new work item email template to notify a user of new tasks.
- C. Create a manual task, add it to the workflow temporarily, and remove it once the task is complete.
- D. Create a new workflow notification to notify a specific user of the new task.

Correct Answer: B

QUESTION 5

You need to create a customer return merchandise authorization using call center functionality.

Under which circumstance will the customer receive the refund before the item is received into the warehouse.

- A. The item is going to be exchanged.
- B. The customer is on hold.
- C. The item is damaged.
- D. The customer is enabled for Advance credit.

Correct Answer: CD

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