



MB6-897^{Q&As}

Microsoft Dynamics 365 for Retail

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QUESTION 1

You are setting up sales price margins for a vendor. The vendor provides retail prices for products that they supply.

You need to convert the vendor's retail price into a sales price.

Which ratio should you choose?

- A. current
- B. quick
- C. suggested contribution
- D. contribution

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-vendor-sales-price-margins>

QUESTION 2

You are a Microsoft Dynamics 365 for Retail administrator. On the Registers form, you add a new point of sale (POS) register to use in an existing retail channel.

You need to configure the minimum required fields on the form to define the new register.

Which three fields should you configure? Each correct answer presents part of the solution.

- A. Screen layout
- B. Functionality profile
- C. Hardware profile
- D. Customer display text
- E. Visual profile

Correct Answer: ACE

QUESTION 3

You create a job for a new staff member and assign the Cloud point of sale (POS) permission group to the job.

You need to assign an employee to the new job.

Which two actions should you perform? Each correct answer presents a complete solution.

- A. Assign the Cloud POS permission group to a position.



- B. Assign the job to the address book.
- C. Assign the position to a new job.
- D. Assign the position to a worker.

Correct Answer: CD

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-staff-members>

QUESTION 4

You are making a sale to a customer using a point of sale (POS) register.

After initially deciding to pay partially with the first credit card, the customer chooses instead to pay in full with a second credit card.

You need to remove the first credit card from the transaction.

What should you do?

- A. Select the payment line for the partial payment and click Void payment.
- B. Select the payment line for the partial payment and click Void line.
- C. Select the payment line for the partial payment and click Void transaction.
- D. Tender the remaining amount and return the sale.

Correct Answer: A

QUESTION 5

Which three activities occur when you perform a customer merge? Each correct answer presents a complete solution.

- A. Customer transactions remain on the same account.
- B. The new customer references the old customer.
- C. The old information is permanently deleted.
- D. When users search or select the old customer in the system, the new customer will automatically replace them.
- E. The old customer references the new customer.

Correct Answer: ADE



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