



# MB2-866<sup>Q&As</sup>

Microsoft Dynamics CRM 2011, Customization and Configuration

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### QUESTION 1

You create two custom entities in an online deployment of Microsoft Dynamics CRM 2011. One custom entity is used to store account analysis data and the other has been defined as an activity. Which of the following statements about security access is true?

- A. All built-in roles have full access to both custom entities.
- B. The System Administrator and System Customizer roles have access to both custom entities. C. The System Administrator and System Customizer roles have full access to only the custom activity entity.
- C. All built-in roles have some privileges to the custom Account Analysis Data entity, but not to the custom Activity entity.

Correct Answer: B

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### QUESTION 2

A company uses Microsoft Dynamics CRM 2011. You need to move a business unit in the Microsoft Dynamics CRM organizational hierarchy.

What should you do?

- A. Change the business unit's root business unit.
- B. Change the business unit's parent business unit.
- C. Copy the business unit to the new position in the organizational hierarchy.
- D. Disable the business unit, change the business unit's organization team and then activate the business unit.

Correct Answer: B

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### QUESTION 3

In Microsoft Dynamics CRM 2011, you create a global option set. You use the option set in a field in the Contact entity and in a field in the Account entity. In the Contact entity, you add a new item to the option set, set the default value to the new option, and disable auditing for the field.

How do the changes to the Contact entity affect the Account entity?

- A. The changes to the Contact entity do not affect the Account entity.
- B. All the changes to the Contact entity automatically appear in the Account entity.
- C. The new item in the option set will be added to the option set in the Account entity, but the default value and auditing setting changes will not affect the Account entity.
- D. The new item in the option set will be added to the option set in the Account entity and the new default value will be set, but the change to the auditing setting will not affect the Account entity.



Correct Answer: C

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#### QUESTION 4

You need to block file extensions on Microsoft Dynamics CRM 2011 attachments. Where do you make this change?

- A. in the system settings
- B. in the data management tool
- C. in the user-based email settings
- D. in the system-based email settings

Correct Answer: A

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#### QUESTION 5

You import one managed solution and two unmanaged solutions into a Microsoft Dynamics CRM 2011 organization. In each imported solution, the display name for the Account entity has been changed.

None of the three display names are the same.

After you publish all customizations, which display name will be shown to users?

- A. the default display name Account
- B. the display name from the managed solution
- C. the display name from the last solution published
- D. the display name from the first solution published

Correct Answer: C

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