

MB2-717^{Q&As}

Microsoft Dynamics 365 for Sales exam

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QUESTION 1

You need visibility to all of your Opportunities to better analyze the information to decide how best to progress with each. What is unique to a Personal View of Opportunities?

- A. You can share them.
- B. You can export them.
- C. You can view them.
- D. You can use Charts with them.

Correct Answer: C

QUESTION 2

An opportunity to partner with one of your competitors on a large project has come up, but you are unable to select the competitor as a customer on the opportunity. Which two record types can you assign to the competitor to enable you to se4ect them as a customer? Each correct answer presents a complete solution.

A. Lead

B. Contact

C. Account

D. Prospect

Correct Answer: CD

QUESTION 3

You are using Microsoft Dynamics 365 to track your competitors.

You want to take full advantage of the "Win/Loss" report that is available for competitors.

What two steps should your users take to track competitors to get reliable results from this report? Each answer represents a part of

the solution.

- A. Track competitors on sales literature.
- B. Track competitors on open opportunities.
- C. Track competitors on opportunities closed as Lost
- D. Track competitors on the products used.

Correct Answer: BC



QUESTION 4

You have been communicating with a lead for two weeks, and now you have determined that you are in a good position to move forward on your sales process. You have decided to qualify the lead. When qualifying the lead, what happens next in your standard sales process?

- A. An order is created.
- B. An opportunity is created.
- C. An invoice is created.
- D. A quote is created.

Correct Answer: D

QUESTION 5

You are working with an organization that has extended its reporting in Microsoft Dynamics 365 with Power BL The organization wants to use the Power BI dashboards and tiles inside Dynamics 365. Which two options are available? Each correct answer presents a complete solution.

A. Once Power BI is enabled for the organization, a complete Power BI Dashboard can be added as a personal dashboard.

B. Once Power BI is enabled for the organization, a Power BI tile can be added to a personal dashboard.

C. A System Administrator can add a Power BI Dashboard in Microsoft Dynamics 365 on a system dashboard.

D. A System Administrator can add a Power BI tile in Microsoft Dynamics 365 on a system dashboard.

Correct Answer: BD

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