MB2-716^{Q&As}

Microsoft Dynamics 365 Customization and Configuration

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QUESTION 1

You create a business rule for the Case entity and set the scope to Case. Which action will cause the business rule to run?

A. The form loads.

B. An asynchronous workflow updates the record.

C. An asynchronous workflow creates a record.

D. The record is saved.

Correct Answer: A

QUESTION 2

Which three statements regarding form design or behavior for the mobile or tablet application are true? Each correct answer presents a complete solution.

A. The form selector is available.

B. The first five tabs will display.

C. Activities can be modified.

D. Tabs do not have the expand and collapse capability.

E. If business rules are changed while the mobile app is open, the app must be closed and reopened for those changes to apply.

Correct Answer: BDE

References: https://technet.microsoft.com/en-us/library/dn531159.aspx

QUESTION 3

A sales team member creates a chart.

You need to make the chart available to all members of the sales team.

What should you do?

A. Download and use the Microsoft Dynamics CRM 2016 Report Authoring Extension.

B. Ask the team member to export the data used by the chart.

C. Export the chart XML and import it into system charts.

D. Ask the team member to share the chart with other sales team members.

Correct Answer: D

QUESTION 4

You enable status reason transitions for the case entity.

You cannot reactivate a case due to an issue with the current status reason.

You need to correct the issue.

What should you do?

A. Using status reason transitions, ensure that all active status reason options have at least one value.

B. Using status reason transitions, add a new active status reason to the current status reason for the case.

C. Using status reason transitions, ensure that all inactive status reason options have at least one value.

D. Using status reason transitions, add a new inactive status reason to the current status reason for the case.

Correct Answer: B

References: https://technet.microsoft.com/en-us/library/dn660979.aspx

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QUESTION 5

Which three statements regarding actions are true? Each correct answer presents a complete solution.

A. Actions can be invoked from a custom client application that uses Microsoft Dynamics 365.

B. Actions can be invoked from JavaScript within the application.

C. Actions must always be associated with a specified entity.

D. Actions require some coding to enable invocation from a workflow or dialog.

E. You can invoke actions from a workflow or dialog without writing code.

Correct Answer: ABE

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