



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are a systems architect helping a company deploy Microsoft Dynamics 365 Online.

The company currently uses Microsoft Dynamics CRM 2016, which is hosted on-premises. The company needs to migrate the data within that system to Microsoft Dynamics 365.

Which import method should you use to accomplish this goal?

- A. Migrate the data by using the Data Loader service.
- B. Upload CRM SQL backup file using the On-Premises to Online Conversion Service.
- C. Restore the CRM 2016 On-premises database in the Microsoft Dynamics 365 administration center.
- D. Export the data to multiple CSV files.

Correct Answer: D

QUESTION 2

You are the administrator for an organization that uses Microsoft Dynamics 365, which users access through the apps for phones and tablets.

You are planning to introduce a new custom entity, which needs to be read-only on the app but editable when users access Microsoft Dynamics 365 online.

What should you do next?

- A. Enable the entity for mobile, and check the box for read-only in mobile. In the security roles, give the users read and write access to the new entity.
- B. Enable the entity for mobile. Modify the security roles so users have only read access to the new entity.
- C. In the security roles, give users privileges for Microsoft Dynamics 365 for mobile, and give them read access to the new entity.
- D. Enable the entity for mobile and a flag for read-only in mobile. In the security roles, give the users read access to the new entity.

Correct Answer: A

QUESTION 3

You are a system administrator for an organization that relies solely on an ISV solution for Microsoft Dynamics 365.

Your instances are scheduled to be updated.

What are two approaches for this update? Each correct answer presents part of the solution.



- A. Test the update in your sandbox environments prior to updating production.
- B. Contact your ISV provider, and follow their recommendation for this update.
- C. Update production. With an ISV solution, there is no need to go through a test process.
- D. Import the updated version of the ISV solution prior to the update of your instance.

Correct Answer: AD

QUESTION 4

Which two operating systems are supported for accessing Microsoft Dynamics when using Google Chrome? Each correct answer presents a complete solution.

- A. Windows 8.1
- B. Mac OS X 10.10
- C. Android 9
- D. Android 10

Correct Answer: AB

Explanation: <https://ax.help.dynamics.com/en/wiki/browser-requirements/>

QUESTION 5

You are a remote sales person using the Microsoft Dynamics 365 app on your tablet to access your data. You are now in an area where you do not have Internet access. Which statement is true?

- A. Records included in the Microsoft Dynamics 365 for Outlook offline filters have been stored on your tablet for offline access.
- B. Records included in the synchronization filters have been stored on your tablet for offline access.
- C. Records that you own have been stored on your tablet for offline access.
- D. Records recently viewed have been stored on your tablet for offline access.

Correct Answer: C



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