



MB2-713^{Q&As}

Microsoft Dynamics CRM 2016 Sales

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QUESTION 1

You plan to export sales data that will be used in the annual report of your company. You need to provide a copy of some of the sales data to the company stakeholders. Which format can you use to export the data?

- A. Adobe PDF
- B. Microsoft Word
- C. MicrosoftPowerPoint
- D. Microsoft Visio

Correct Answer: A

QUESTION 2

You have a quote named Quote1 that was activated and presented to a customer. You plan to take a long leave of absence. In your absence, a user named User2 will take ownership of Quote1. You need to transfer ownership of Quote1 to

User2.

What should you do?

- A. Click Assign and select User2
- B. Click Close and instruct User2 to create a new quote.
- C. Click Share and select User2
- D. Click Email a Link and select User2

Correct Answer: A

QUESTION 3

You have a Dynamic CRM organization that has more than 700 active goals. At the end of each year, your company reevaluates each goal. You need to identify which value of the goals must be configured manually. Which value should you identify?

- A. Actual
- B. target
- C. Rollup Query - Actual
- D. In-Progress
- E. Rollup Query - In Process



Correct Answer: B

QUESTION 4

You Have a quote named Quote1 that is sent to a customer. The customer approves the quote. You generate an order from Quote 1 You need to identify the status of the order. What should you identify?

- A. Invoiced
- B. Ready
- C. Draft
- D. Canceled
- E. Active

Correct Answer: E

QUESTION 5

You have 20 sales representatives who each has a monthly goal that measures the number of phone calls made to their 10 key customers. The managers of the sales representatives want you to add parent goals that track this activity over the next three weeks for an internal competition.

You need to use a parent goal to track the team score, and child goals to track the individual scores. Which two of the configurations should you perform? Each correct answer presents part of the solution.

- A. new child goals that all use the same rollup queries.
- B. Change the parent goal of each child goal.
- C. Create a parent goal that has a custom period of three weeks from today
- D. Change the manager of each child goal
- E. Change the goal manager of each child goal.

Correct Answer: BC

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