



MB2-712^{Q&As}

Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You have a Dynamics CRM organization that contains a custom entity named Vehicle.

You configure an entity mapping for the relationship between the contact entity and the Vehicle entity to map the address fields. Users report that when they update the address field of a contact the address field of the vehicle fails to update. You need to identify the cause of the issue. What should you "identify"?

- A. The relationship behavior is not set to Cascade All.
- B. The data is copied only during record creation.
- C. A workflow that is triggered when the contact's address changes, and that uses update steps for each vehicle record, is in draft mode.
- D. Server-side synchronization is disabled in the System Settings.

Correct Answer: B

QUESTION 2

You have a Dynamics CRM organization that contains a custom activity entity named TimeSheet.

You have a user named User1 who uses Dynamics CRM for tablets apps.

User1 can see the system activities in the app, but fails to see TimeSheet. You need to ensure that User1 can see TimeSheet.

What should you do?

- A. Enable TimeSheet for mobile.
- B. Configure the activity pointer for mobile.
- C. Assign a security role to User1.
- D. Configure the mobile express form for TimeSheet.

Correct Answer: A

QUESTION 3

You have a Dynamics CRM organization.

You have a team named Team1. All of the members of Team1 have identical security roles.

A user named User1 has a personal view to display the records owned by Team1.

You need to ensure that all the members of Team1 can use the view.

What should you do?



- A. Instruct User1 to assign the personal view to the owner of Team1.
- B. Instruct the owner of Team1 to configure the filter criteria.
- C. Instruct User1 to assign the personal view to Team1.
- D. Instruct User1 to configure the filter criteria.

Correct Answer: C

QUESTION 4

You are configuring a many-to-many (N:N) relationship.

You are evaluating whether to use the native N:N relationship or the manual N:N design pattern.

You need to identify the benefits of using the manual N:N design pattern instead of the native N:N relationship.

Which two benefits should you identify? Each correct answer presents a complete solution.

- A. Manual N:N requires fewer steps for the user to associate records.
- B. Manual N:N provides the ability to report on the intersect data.
- C. Manual N:N provides the ability to store fields that describe the relationship.
- D. Manual N:N is easier to set up.

Correct Answer: BC

QUESTION 5

You need to identify for which types of entities you can configure status reason transitions. Which two entity types should you identify? Each correct answer presents a complete solution.

- A. all system entities, except for activity entities
- B. the case entity
- C. all custom entities, except for custom activity entities
- D. the opportunity entity

Correct Answer: BC



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