



MB2-712^{Q&As}

Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You have a Dynamics CRM organization.

The account entity must appear as Company to all users.

Which two fields should you change? Each correct answer presents

- A. Plural Name
- B. Display Name
- C. Name
- D. Description

Correct Answer: AB

QUESTION 2

You are the new administrator for an existing Dynamics CRM organization.

The prior administrator made auditing available in CRM, and then turned off auditing for the account records. You need to implement auditing for the account records. What should you do?

- A. Assign the View Audit Summary privilege.
- B. Delete the previous audit log partitions.
- C. Modify the account entity definition.
- D. Assign the View Audit History privilege.

Correct Answer: D

QUESTION 3

You have a Dynamics CRM development environment and a Dynamics CRM production environment.

You have a project solution in the development environment.

You need to import the solution to the production environment as a managed solution.

What should you do?

- A. Change the options of the Import Solution dialog box to import the solution as managed.
- B. Use the Package Deployer for Microsoft Dynamics CRM to import the unmanaged solution to CRM as managed.
- C. Ask a developer to change the options of the import API so that CRM imports the unmanaged solution as managed.



D. Export an unmanaged solution and select Managed for the package type. Import the exported solution to the production environment.

Correct Answer: D

QUESTION 4

A user attempts to import data to Dynamics CRM, but all of the records fail to import because of a business rule that you created.

You need to ensure that the user can import the records successfully.

What should the user do?

- A. Change the scope of the business rule to Entity. Instruct the user to import the data again.
- B. Add an action to the business rule to hide the field. Instruct the user to import the data again.
- C. Run the import by using the System Administrator account
- D. Change the scope of the business rule to All Forms. Instruct the user to import the data again.

Correct Answer: D

QUESTION 5

You have a Dynamics CRM organization.

You enable Manager Hierarchy security.

You have the users shown in the following table.

User name	Manager
CEO	Not applicable
Vice President	CEO
Sales Manager	Vice President
Sales User	Sales Manager

You need to identify which actions the Vice President can perform. What should you identify?

- A. Read and update the records owned by Sales Manager. Read and update the records owned by Sales User.
- B. Read and update the records owned by Sales Manager. Read the records owned by Sales User.
- C. Read and update the records owned by Sales Manager. Read the records owned by CEO.
- D. Read all of the records in the organization. Edit the records owned by Sates Manager.

Correct Answer: B



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