



# MB2-712<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Customization and Configuration

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### QUESTION 1

You have a Dynamics CRM organization that has auditing enabled.

You need to provide a user with the ability to see changes made to specific records.

To which entity should the user have the read privilege?

- A. Audit Partitions
- B. Audit Summary
- C. Audit History
- D. Plug-in Trace Log

Correct Answer: C

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### QUESTION 2

You have a custom entity that has an active business process flow.

You no longer need the business process flow.

You need to ensure that you can delete the business process flow.

What should you do?

- A. Modify the process options on the definition for the custom entity.
- B. Change the primary entity of the business process flow.
- C. Deactivate the business process flow.
- D. Delete all of the open records that use the business process flow.

Correct Answer: C

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### QUESTION 3

You have the business units in a Dynamics CRM organization as shown in the following table.



Business unit name	Parent business unit name
Root	None
Sales	Root
Enterprise Sales	Sales
Consumer Sales	Enterprise Sales
Service	Root

You create a new security role named New Employee that is being used by all of the business units. Users in the Consumer Sales business unit who are assigned the role report that they fail to update records that they should be able to

update.

You plan to update the security role so that the users can update the records.

You need to identify in which business unit you must update the role.

Which business unit should you identify?

- A. Sales
- B. Root
- C. Enterprise Sales
- D. Service
- E. Consumer Sales

Correct Answer: B

#### QUESTION 4

You have a Dynamics CRM organization.

You have a list of 23 public views for accounts, most of which are custom. Many of the most frequently used views appear near the bottom of the list.

Users report that the current list order is inconvenient and time consuming because they must scroll through many unused views.

You need to recommend changes to resolve the issue reported by the users.

What should you recommend doing first?

- A. Change the display order of the views.
- B. Deactivate the unused system views.
- C. Set customizable to True.



D. Change the views to be private views.

Correct Answer: A

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#### QUESTION 5

You are the new administrator for an existing Dynamics CRM organization.

The prior administrator made auditing available in CRM, and then turned off auditing for the account records. You need to implement auditing for the account records. What should you do?

- A. Assign the View Audit Summary privilege.
- B. Delete the previous audit log partitions.
- C. Modify the account entity definition.
- D. Assign the View Audit History privilege.

Correct Answer: D

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