



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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QUESTION 1

A company has a Microsoft Dynamics 2013 on-premises deployment. They want to start using the Microsoft Dynamics CRMOnline20J6features.

The company needs to determine the least costly method of migrating data from on-premises to online. It is determined that the Client wants to move the account and contact information only one time while preserving the relationships

between the two entities. Additionally there are several custom fields in the contact records. You need to migrate 5.000 account records and 14000 contacts while maintaining the relationships between accounts and contacts.

What is the most expedient method for migrating the accounts and contacts records?

- A. Use the Software Development Kit (SDK) to code the Import of contact and account data from the AccountBase directly accessed through the local Microsoft SQL Server. Use the OData Web service to form a connection with Microsoft Dynamics CRM Online. Push the gathered information Into the Account Entity.
- B. From Microsoft SQL export the contact records from the AccountBase table to a txt file. Import the Contacts fire using the Data Import Wizard. Repeat the process with the Accounts file.
- C. Export the contact records and account records to Microsoft Excel compress the Excel spreadsheet in a zip file and use the Data Import Wizard to Import the records.
- D. Export the contact records and account records to Microsoft Excel with all required fields- Save the two spreadsheets as txt files compress them together in a zip file and use the Data Import Wizard to import the zip file.

Correct Answer: B

QUESTION 2

A company has a Microsoft Dynamics CRM Online 2016 deployment. There are 842 workstations of various ages operatingsystemsandbrowsers.

34 run Apple OS with the latest version of Safari

412 run Windows 8.1 with Mozilla Firefox version 17

176 run Windows 7 with Internet Explorer version 8

220 run Windows 10 with Microsoft Edge

The company asks you to identify which workstations meet the support requirements of Microsoft Dynamics CRM Online 2016. Which two systems meet the support requirement? Each correct answer presents part of the solution

- A. 176 run Windows 7 with Internet Explorer version 8.
- B. 220 run Windows 10 with Edge.
- C. 34 run Apple OS with the latest version of Safari
- D. 412 run Windows 8.1 with Mozilla Firefox version 17 as the only Browser.



Correct Answer: BC

QUESTION 3

Which three configurations are supported by server-side synchronize Hon? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Dynamics CRM Online and Microsoft Exchange 2003 SP2
- B. Microsoft Dynamics CRM Online and Microsoft Exchange 2007 SP3
- C. Microsoft Dynamics CRM Online and Microsoft Exchange 2010 SP3
- D. Microsoft Dynamics CRM Online and Microsoft Exchange 2013 SP1
- E. Microsoft Dynamics CRM Online and Microsoft Exchange 2016

Correct Answer: CDE

QUESTION 4

You work as a Microsoft Dynamic CRM Online system administrator.

You plan to enable document management.

Which online service is required?

- A. Microsoft Social Engagement
- B. Microsoft SharePoint
- C. Microsoft Dynamics Marketing
- D. Microsoft Yammer

Correct Answer: B

QUESTION 5

You receive an email that indicates a new update for Microsoft Dynamics CRM Online is available. You are a global administrator for a tenant that contains two Microsoft Dynamics CRM Online instances. Which statement describes the Microsoft Dynamics CRM Online update policy?

- A. Updates must be installed twice per year within the customer driven update time period and cannot be skipped.
- B. Updates are installed automatically within 30 days from the release date.
- C. Updates are installed once it is approved at the tenant level.



D. Updates are installed once it is approved at the instance level.

Correct Answer: A

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