



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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QUESTION 1

Your billing administrator is a Microsoft Dynamics CRM Online user. The user has forgotten the account password.

You need to reset the billing administrator's password.

Which Microsoft Online Services administrative role can reset passwords for billing administrators?

- A. password administrator
- B. user management administrator
- C. global administrator
- D. serviceadministrator

Correct Answer: B

QUESTION 2

You view several records using the Microsoft Dynamics CRM for tablets app. After you view the records you begin to work offline.

Which functionality is available for the offline records?

- A. You can only view the records.
- B. You can view and edit the records.
- C. No access to recently viewed records is available you can only create new draft records.
- D. The same functionality available in the browser client is available on the tablet.

Correct Answer: B

QUESTION 3

What is a supported combination of software for Microsoft Dynamics CRM 2016 for Outlook 64 bit?

- A. Windows 10 and Microsoft Office 2013 64 bit
- B. Windows Vista and Microsoft Office 2010 64 bit
- C. Windows 7 and Microsoft Office 2007 64 bit
- D. Windows 8.1 and Microsoft Office 2013 32 bit



Correct Answer: B

QUESTION 4

You recently created a global option set with the values North South and West. The global option set values should always remain the same.

You need to add an option set to an entity with the values North South West and East.

What should you do?

- A. Create an option set field for the entity that uses the global option set. Set the default value for the entity option set to East.
- B. Create an option set field for the entity that uses the global option set. Add the value East to the entity option set.
- C. Create an option set field for the entity that uses the global option set and set the field type to calculated. Add an action that adds East as a value to the option set when the form loads.
- D. Create an option set for the entity. Add the values North South. West and East to it.

Correct Answer: B

QUESTION 5

A company has a Microsoft Dynamics CRM Online 2016 deployment. The company plans to issue mobile phones to all sales department users.

Users must be able to use the latest Microsoft mobile client's features.

You need to deploy the latest phone client.

Which mobile phone client should you deploy?

- A. MicrosoftDynamicsCRMMobileExpress
- B. Microsoft Dynamics CRM for Phones Express
- C. Microsoft Dynamics CRM for Phones
- D. Microsoft Dynamics CRM Mobile App

Correct Answer: C



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