



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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QUESTION 1

Your company has a Microsoft Dynamics CRM 2016 Online deployment. You reach your storage space limit and the system is telling users they cannot enter more data.

You need to resolve the storage issue.

Which two ways can you alleviate the storage issue? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Archive and remove old data.
- B. Purchase more storage.
- C. Change your Instance to sandbox.
- D. Purchase additional production instances.

Correct Answer: AB

QUESTION 2

Your company has a Microsoft Dynamics CRM Online 2016 environment. The company is looking to utilize folder-level tracking in Microsoft Dynamics CRM 2016. You need to Instruct users how to utilize folder-level tracking. What instruction should you give the users?

- A. A maximum of 50 folders per user account can be tracked.
- B. Emailscanonly be trackedtoaccounts contacts andleads.
- C. Only folders under the Inbox can be used.
- D. Works with server-side synchronization or the email router.

Correct Answer: D

QUESTION 3

You select Forward Mailbox as your incoming synchronization method. You process emails with the Microsoft Dynamics CRM 2016 Email Router between Microsoft Dynamics CRM Online and a SMTPjPOP3 server. You need to deploy inbox

rules so emails addressed to the 100 Microsoft Dynamics CRM Online users in the organization are forwarded to the forward mailbox for processing.

Which solution can be used to deploy forwarding rules for all the users?

- A. Run the Rule Deployment Wizard.



- B. Enable folder-level synchronization.
- C. Create manually in Microsoft Outlook.
- D. Create Exchange transport rules.

Correct Answer: D

QUESTION 4

Your company has a Microsoft Office 365 environment with a Microsoft Dynamics CRM 2016 Online deployment. You have a complex development and testing environment requiring the following:

- 2 publishing instances
- 22 development instances
- 5 UAT instances
- 5 production instances
- 22 testing instances

You need to support a continuous improvement plan in constant use for your testing development and production environments. What is the minimum number of tenants required to support this scenario?

- A. 1
- B. 2
- C. 5
- D. 22

Correct Answer: C

QUESTION 5

You are a Microsoft Dynamics CRM system administrator for a company. A user reports that there are three actions she cannot perform when working offline in Microsoft Dynamics CRM for Outlook. You assure her that the app is working as expected and that the three actions are not available when working in offline mode.

Which three actions did the user report? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Quality a lead.



- B. Run a workflow.
- C. View a Microsoft Dynamics CRM report.
- D. Assign a record.
- E. Use the Add button (+) to create a related record.

Correct Answer: BCD

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