



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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QUESTION 1

A company has a Microsoft Dynamics CRM Online 2016 deployment. There are 842 workstations of various ages operating systems and browsers.

34 run Apple OS with the latest version of Safari

412 run Windows 8.1 with Mozilla Firefox version 17

176 run Windows 7 with Internet Explorer version 8

220 run Windows 10 with Microsoft Edge

The company asks you to identify which workstations meet the support requirements of Microsoft Dynamics CRM Online 2016. Which two systems meet the support requirement? Each correct answer presents part of the solution

- A. 176 run Windows 7 with Internet Explorer version 8.
- B. 220 run Windows 10 with Edge.
- C. 34 run Apple OS with the latest version of Safari
- D. 412 run Windows 8.1 with Mozilla Firefox version 17 as the only Browser.

Correct Answer: BC

QUESTION 2

You are a Microsoft Dynamics CRM system administrator for a company. You added a new field to the contact entity. A user reports that the field is not synchronizing with Microsoft Dynamics CRM for Outlook.

You need to explain why the field is not synchronizing.

What could be the cause?

- A. The field was not enabled for synchronization.
- B. New fields cannot be added to the synchronization settings.
- C. The field was not mapped to a field in Outlook.
- D. The synchronization direction from CRM to Outlook/Exchange was not set.

Correct Answer: D

QUESTION 3

What is an advantage of using server-side synchronization for email processing?



- A. Supports Microsoft Exchange 2007 and later.
- B. Managed and configured using a separate program.
- C. Provides error reporting in the application.
- D. Can be used with all combinations of online/on-premises hybrid environments.

Correct Answer: D

QUESTION 4

Your company has a Microsoft Dynamics CRM 2016 Online deployment. You reach your storage space limit and the system is telling users they cannot enter more data.

You need to resolve the storage issue.

Which two ways can you alleviate the storage issue? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Archive and remove old data.
- B. Purchase more storage.
- C. Change your Instance to sandbox.
- D. Purchase additional production instances.

Correct Answer: AB

QUESTION 5

You have a Microsoft Dynamics CRM Online 2016 environment.

Which three functionalities are available using role based security? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Deny users access to certain fields on a form.
- B. Define who can see entity level information.
- C. Sign into Microsoft Dynamics CRM with a single sign-on.
- D. Define customized forms for the users to which the role is assigned.
- E. Control whether a user can add attachments to Entities.

Correct Answer: ABC



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