MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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QUESTION 1

You work as a consultant for a Microsoft Partner. You are helping a company deploy Microsoft Dynamics CRM Online. The company needs an enterprise collaboration solution that integrates with Microsoft Dynamics CRM Online. The

solution should allow CRM and non CRM users to have traceable discussions that are available to everyone and easily searched share documents and information and allow users to participate in or leave discussions. The company currently

uses and would like to continue using Activity Feeds in Microsoft Dynamics CRM Online in addition to using >ne enterprise collaboration solution.

You need to recommend a solution that meets the company\\\'s requirements.

Which option should you recommend?

A. Microsoft Office Delve

B. Microsoft Social Engagement

C. Microsoft Office 365 groups

D. Microsoft Skype for Business

E. Microsoft Yammer

Correct Answer: D

QUESTION 2

You are a Microsoft Dynamics CRM system administrator tor a company. You added a new field to the contact entity. A user reports that the field is not synchronizing With Microsoft Dynamics CRM for Outlook.

You need to explain why the field is not synchronizing.

What could be the cause?

A. The field was not enabled tor synchronization.

B. New fields cannot be added to the synchronization settings.

C. The field was not mapped to a field in Outlook.

D. The synchronization direction from CRM to Outlook/Exchange was not set.

Correct Answer: D

QUESTION 3

What is an advantage of using server-side synchronization for email processing?

A. Supports Microsoft Exchange 2007 and later.

B. Managed and configured using a separate program.

C. Provides error reporting in the application.

D. Can be used with all combinations of online/on-premises hybrid environments.

Correct Answer: D

QUESTION 4

You configure Microsoft Dynamics CRM Online 2016 for use with your Android mobile phones. You need to instruct users how to get the Microsoft Dynamics CRM for phones app. What is the appropriate location for Android users to download the Microsoft Dynamics CRM for phones app?

A. Google Play

B. Microsoft Office 365

C. Microsoft Store

D. Your Microsoft Dynamics CRM instance.

Correct Answer: C

QUESTION 5

A company has a Microsoft Dynamics CRM Online 2016 deployment. The company plans to issue mobile phones to all sales department users.

Users must be able to use the latest Microsoft mobile client\\'s features.

You need to deploy the latest phone client.

Which mobile phone client should you deploy?

A. MicrosoftDynamicsCRMMobileExpress

B. Microsoft Dynamics CRM for Phones Express

C. Microsoft Dynamics CRM for Phones

D. Microsoft Dynamics CRM Mobile App

Correct Answer: C

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