



MB2-707^{Q&As}

Microsoft Dynamics CRM Customization and Configuration

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QUESTION 1

Users at your company do not need the No Orders in Last 6 Months option in the public view accounts. You need to remove this view from the list of views. What should you do?

- A. Deactivate the view from system settings.
- B. Delete the view from the customizations area.
- C. Deactivate the view from the customizations area.
- D. Delete the view from system settings.

Correct Answer: C

Ref:https://technet.microsoft.com/en-us/library/dn509578.aspx#BKMK_TypesOfViews

QUESTION 2

In Microsoft Dynamics CRM, you create an association membership tracking solution.

You need the ability to:

Have multiple contacts related to each association and each contact to be related to many associations,

Capture the date that the member joined each association, as well as the member's ID number,

Import all association members, and

Run an on-create workflow that updates the owner of the contact record based on the country in which the member resides.

Which type of many-to-many relationship should you use?

- A. Native many-to-many relationship
- B. Connections and connection roles
- C. Manual many-to-many relationship
- D. Sub-contacts

Correct Answer: C

http://www.magnetismsolutions.co.nz/blog/roshanmehta/2011/06/20/Relationships_in_Dynamics_CRM_2011.aspx

QUESTION 3

You are configuring user access in Microsoft Dynamics CRM.

You need several accounts to have a fixed group of people who have extensive permissions to these accounts.



What should you do?

- A. Have Dynamics CRM automatically create access teams for each record, and then manually share the account with the appropriate team.
- B. Create an access team template, and add to the account form a sub-grid that references the access team template.
- C. Manually create an access team record, and assign the account to the access team.
- D. Create an owner team, and assign the accounts to the owner team.

Correct Answer: D

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/create-or-edit-a-team.aspx>
<http://blog.customereffective.com/blog/2014/02/exploring-a-new-feature-of-crm-2013-access-teams.html>

QUESTION 4

You need to delete a custom Public View from the System View area in Microsoft Dynamics CRM so that the Public View does not appear to any users. Which two preliminary actions should you perform? Each correct answer presents a complete solution. Choose two.

- A. Ensure that the view is included in an unmanaged solution.
- B. Verify that a different default view is set
- C. Verify that all dependencies are removed from the view.
- D. Ensure that the view was created by you.

Correct Answer: AB

QUESTION 5

You need to grant a third party the appropriate rights to create new entities and system charts within Microsoft Dynamics CRM. Which two standard security roles should you use? Each correct answer presents part of the solution. Choose two.

- A. CEO-Business Manager
- B. System Administrator
- C. Deployment Administrator
- D. System Customizer

Correct Answer: BD

Ref:<https://technet.microsoft.com/en-us/library/dn531052.aspx>



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