



Microsoft Dynamics CRM Online Deployment

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QUESTION 1

You create a new Microsoft Dynamics CRM Online instance and add 10 user licenses. How much storage is allocated?

- A. 5 GB per organization
- B. 5 GB per subscription
- C. 5 GB per business unit
- D. 5 GB per user

Correct Answer: A

QUESTION 2

You configure tracing to troubleshoot a Microsoft Dynamics CRM for Outlook client issue. You need to access the trace file to review the contents.

Where should you access the trace file?

- A. the link provided in the Microsoft Dynamics CRM Diagnostics program
- B. the link provided in the Microsoft Dynamics CRM Configuration Wizard
- C. the application data directory folder for the installing user
- D. the application data directory folder for the default user

Correct Answer: C

QUESTION 3

You need to configure mailbox records in Microsoft Dynamics CRM for use with server-side synchronization.

What must happen first?

- A. An email server profile must be configured.
- B. Any instances of the Microsoft Dynamics CRM E-mail Router must be uninstalled.
- C. Synchronization default settings must be configured.
- D. Email processing default settings must be configured.

Correct Answer: A

QUESTION 4



You have a smartphone that runs BlackBerry 10 OS version 10.3.

How should you access Microsoft Dynamics CRM for Phones from the smartphone?

- A. Use the Microsoft Dynamics CRM installation media to install Microsoft Dynamics CRM for Phones.
- B. In the BlackBerry mobile browser, open Microsoft Dynamics CRM for Phones.
- C. From the BlackBerry App World app store, download and install Microsoft Dynamics CRM for Phones.
- D. Use BlackBerry Enterprise Server to deploy Microsoft Dynamics CRM for Phones.

Correct Answer: B

QUESTION 5

A user has a Basic license for Microsoft Dynamics CRM.

For which two objects does the user have read-only access? Each correct answer presents a complete solution.

- A. Leads
- B. Cases
- C. Opportunities
- D. System dashboards
- Correct Answer: BC

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