



# MB2-702<sup>Q&As</sup>

Microsoft Dynamics CRM 2013 Deployment

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### QUESTION 1

What can server-side synchronization accomplish?

- A. It can synchronize appointments, contacts, and tasks with Microsoft Exchange.
- B. It can deploy forwarding rules automatically.
- C. It can connect to Microsoft Exchange Server 2007.
- D. It can connect to an Internet Message Access Protocol (IMAP) server.

Correct Answer: D

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### QUESTION 2

You install Microsoft Dynamics CRM on two servers that are in a Network Load Balancing (NLB) cluster. You need to select server roles for both servers. Which server role configuration is supported?

- A. only the Discovery Web Service and the Asynchronous Processing Service installed on both servers in the NLB cluster
- B. only the Web Application Server role installed on both servers in the NLB cluster
- C. the Web Application Server and Organization Web Service roles installed on both servers in the NLB cluster
- D. all server roles installed on one or the other of the two servers in the NLB cluster

Correct Answer: C

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### QUESTION 3

Your company has a subscription for Microsoft Dynamics CRM Online. You install Microsoft Dynamics CRM Client for Microsoft Office Outlook and you install the most current update rollup. You have many users who work from home, so you

configure Microsoft Dynamics CRM Client for Outlook to work in offline mode.

A new update rollup is released. You verify that the version of the Microsoft Dynamics CRM Online organization is the same version as the new update rollup.

Users who work from home do NOT have Microsoft Update configured to download and apply updates automatically for Microsoft applications.

What is the impact of the new update rollup on the users who work from home?

- A. Users can continue to use Microsoft Dynamics CRM Client for Outlook. The new update rollup will be installed automatically the next time that the users connect to the Microsoft Dynamics CRM Online organization by using Microsoft Dynamics CRM Client for Outlook.



B. Users can continue to use Microsoft Dynamics CRM Client for Outlook, but they cannot work offline because the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.

C. Users can continue to use Microsoft Dynamics CRM Client for Outlook and work offline even though the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.

D. Users cannot use Microsoft Dynamics CRM Client for Outlook because the update rollup version of the client software is different than the version in the Microsoft Dynamics CRM Online organization.

Correct Answer: C

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#### QUESTION 4

Users report that they must enter their domain credentials every time that they access Microsoft Dynamics CRM.

You need to ensure that users who are currently logged in with domain credentials are authenticated automatically in Microsoft Dynamics CRM when they open the Microsoft Dynamics CRM website.

What should you do?

A. Add the Microsoft Dynamics CRM universal resource locator (URL) to the Local Intranet zone in Microsoft Internet Explorer on each computer that will access Microsoft Dynamics CRM.

B. Ensure that all users are configured with Read-Write access mode in Microsoft Dynamics CRM.

C. Ensure that all users are members of the PrivUserGroup in Active Directory.

D. Re-import the Microsoft Dynamics CRM organization by using the Automatically Map Users option. Select the Active Directory account name as the method for automatic mapping.

Correct Answer: A

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#### QUESTION 5

You configure two separate deployments of Microsoft Dynamics CRM. You need to set up reporting for the two deployments. Which action should you perform?

A. Install one instance of Microsoft SQL Server Reporting Services on one server.

B. Install a named instance and a default instance of Microsoft SQL Server Reporting Services on one server.

C. Install two named instances of Microsoft SQL Server Reporting Services on one server.

D. Install one instance of Microsoft SQL Server Reporting Services on one server, and then install one instance of Microsoft SQL Server Reporting Services on a second server.

Correct Answer: D

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