



MB-400^{Q&As}

Microsoft Power Apps + Dynamics 365 Developer

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QUESTION 1

DRAG DROP

You need to select the appropriate methods using the Azure Event Grid.

Which method should you use for each requirement? To answer, drag the appropriate methods to the correct requirements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or

scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Methods

Event handler

Event sources

Event subscription

Events

Answer Area

Requirement

Notify the infrastructure team when a new virtual machine is created.

Route orders over \$5,000 to the credit department.

Method

Correct Answer:

Methods

Event sources

Events

Answer Area

Requirement

Notify the infrastructure team when a new virtual machine is created.

Route orders over \$5,000 to the credit department.

Method

Event handler

Event subscription

Box 1: Event handler



Event handlers - The app or service reacting to the event.

Box 2: Event subscriptions

Event subscriptions - The endpoint or built-in mechanism to route events, sometimes to more than one handler. Subscriptions are also used by handlers to intelligently filter incoming events.

Note:

There are five concepts in Azure Event Grid that let you get going:

Events - What happened.

Event sources - Where the event took place.

Topics - The endpoint where publishers send events.

Event subscriptions - The endpoint or built-in mechanism to route events, sometimes to more than one handler. Subscriptions are also used by handlers to intelligently filter incoming events.

Event handlers - The app or service reacting to the event.

Reference:

<https://docs.microsoft.com/en-us/azure/event-grid/overview>

QUESTION 2

HOTSPOT

You are developing an app for a sales team to record contact details in their Common Data Service (CDS) database.

The app must handle loss of network and save the data to CDS when reconnected.

The main screen of the app has a form to collect contact data and a button. The OnSelect property for the button has the following expression:



```
1. If (  
2. Connection.Connected,  
3. Path(  
4. Contacts,  
5. Defaults(Contacts),  
6. {  
7. 'First Name': DataCardValue_FirstName.Text, 'Last Name': DataCardValue_LastName.Text  
8. }  
9. );  
10. Navigate(ConfirmationScreen,ScreenTransition.Fade)  
11. ,  
12. ClearCollect(  
13. LocalRecord,  
14. {  
15. 'First Name': DataCardValue_FirstName.Text, 'Last Name': DataCardValue_LastName.Text  
16. }  
17. );  
18. SaveData(LocalRecord, "LocalRecord");  
19. Navigate(PendingScreen,ScreenTransition.Fade)  
20. )
```

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statements | Yes | No |
|---|-----------------------|-----------------------|
| The expression saves the data to CDS when reconnecting after losing network connection. | <input type="radio"/> | <input type="radio"/> |
| The collection contains all contacts not saved to CDS. | <input type="radio"/> | <input type="radio"/> |
| The expression updates existing contacts in CDS. | <input type="radio"/> | <input type="radio"/> |
| The expression handles loss of connection to CDS. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:



Answer Area

| Statements | Yes | No |
|---|----------------------------------|----------------------------------|
| The expression saves the data to CDS when reconnecting after losing network connection. | <input checked="" type="radio"/> | <input type="radio"/> |
| The collection contains all contacts not saved to CDS. | <input type="radio"/> | <input checked="" type="radio"/> |
| The expression updates existing contacts in CDS. | <input type="radio"/> | <input checked="" type="radio"/> |
| The expression handles loss of connection to CDS. | <input checked="" type="radio"/> | <input type="radio"/> |

Box 1: Yes LoadData and SaveData combine to form a simple mechanism to store small amounts of data on a local device. By using these functions, you can add simple offline capabilities to your app. Box 2: No Box 3: No

Box 4: Yes Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

QUESTION 3

You need to replace the bicycle inspection forms.

Which two solutions should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a canvas app that guides the technician through the inspection
- B. a logic app that guides the technician through the inspection
- C. a flow that maps inspection data to Dynamics 365 for Field Service
- D. a model-driven app based on customer service entities

Correct Answer: CD

Scenario: The Adventure Works Cycles retail location performs bicycle inspections and performance tune-ups. Technicians use paper forms to document the bicycle inspection performed before a tune-up and any additional work performed on the bicycle.

C: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set mobile workers up for success when they're onsite with customers fixing issues.

D: Model-driven apps are good for creating end-to-end solutions. For example, after a customer service support ticket has been created, it must be routed, addressed, updated, marked as complete, and so on. There will likely be quite a



few teams, roles, and processes involved in this complete cycle of case resolution, which would require a model-driven app.

Reference: <https://docs.microsoft.com/en-us/dynamics365/field-service/overview>

<https://us.hitachi-solutions.com/blog/canvas-vs-model-driven-apps/>

QUESTION 4

HOTSPOT

A fine arts school uses a custom canvas application based on the Common Data Service (CDS) platform.

Artists experience errors on their Artist canvas app and delays when switching pages.

You need to identify the root causes of these issues.

Which troubleshooting methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Issue | Troubleshooting method |
|-------------------------------|--|
| Artist canvas app has errors. | <ul style="list-style-type: none">PowerApp CheckerSolution CheckerSite Map validation |
| Application runs slowly. | <ul style="list-style-type: none">PowerApps Admin CenterService Performance in PowerApps AnalyticsDynamics 365 Service HealthPowerApps client session details |

Correct Answer:



Answer Area

| Issue | Troubleshooting method |
|-------------------------------|--|
| Artist canvas app has errors. | <ul style="list-style-type: none">PowerApp CheckerSolution CheckerSite Map validation |
| Application runs slowly. | <ul style="list-style-type: none">PowerApps Admin CenterService Performance in PowerApps AnalyticsDynamics 365 Service HealthPowerApps client session details |

Box 1: Site Map validation

When you validate the app, the app designer canvas shows you details about the assets that are missing.

In the app designer, select Validate.

A notification bar appears and shows you whether the app has any errors or warnings. The notification bar shows warnings in cases where, for example, an entity has no forms or views, or the app doesn't contain any components. An error

might appear if a site map isn't configured for the app.



Incorrect Answers:

With Solution checker, you can inspect your code against a set of best practice development rules specific to customizing and extending the CDS for Apps platform. Get access to rich detailed reports listing issues identified, severity,

locations, and sometimes the line code, with linkage to detailed prescriptive guidance on how to fix the problem.

PowerApp Checker checks your solution for any usage of code that was deprecated or any performance or security issues in the code. It checks the plugin code as well as web resources.



Box 2: Service Performance in Power Apps Analytic

Regarding Microsoft Power Apps Canvas Driven Apps: for reviewing performance bottlenecks and API calls, admins can leverage the Service Performance report for connection health. Admins can gain insights into the least and best performing services, the mean response time and success rate for connectors and the 50th, 75th and 95th percentile markers for response time. Each of these can be filtered down by service or connector, device, player version and regionally.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/validate-app>

<https://community.dynamics.com/crm/b/crminthefield/posts/monitoring-the-power-platform-canvas-driven-apps---power-apps-analytics>

QUESTION 5

DRAG DROP

You need to resolve the performance issue with the Total Billed customer plug-in.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

| Actions | Answer Area |
|--|-------------|
| Run the total billed customer time query. | |
| Attach the debugger to total billed customer time. | |
| Correct the failing plug-in code and compile. | ⬅ |
| Unregister the old version of the plug-in and reregister the new version of the plug-in. | ➡ |
| Register and deploy the plug-in assembly. | ⬆ ⬇ |

Correct Answer:



Actions

Answer Area

Attach the debugger to total billed customer time.

Run the total billed customer time query.

Correct the failing plug-in code and compile.

Register and deploy the plug-in assembly.

Unregister the old version of the plug-in and reregister the new version of the plug-in.

Scenario: User1 reports that performance is slow when viewing total billed customer time.

A plug-in for Dynamics 365 Sales automatically calculates the total billed time from all activities on a particular customer account, including sales representatives\' visits, phone calls, email correspondence, and repair time compared with hours spent.

Reference: <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/register-deploy-plugins>

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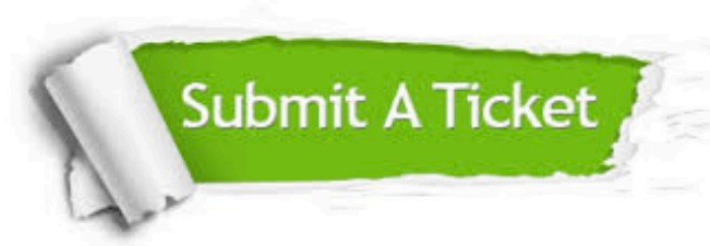
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| | | |
|---|---|--|
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|---|---|--|

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