

## MB-330<sup>Q&As</sup>

Microsoft Dynamics 365 Supply Chain Management

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## QUESTION 1

A company uses Dynamics 365 for Finance and Operations.

A customer returns a product that is defective for a replacement.

You need to process the return order.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a return of type Credit Only
- B. Set the deadline date according to the company policy
- C. Create a credit note for the replaced product
- D. Set the delivery address to the customer's address in the return order
- E. Create a return of type Physical Return
- F. Set the deadline date to the date the customer returns the defective product
- G. Set the delivery address to the company warehouse in the return order

Correct Answer: BEG

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## QUESTION 2

Your company makes use of a Dynamics 365 Supply Chain Management system.

You are tasked with amending inventory. Additionally, the existing item posting configuration must be overridden.

You make use of the movement journal.

Does the action achieve your objective?

- A. Yes, it does
- B. No, it does not

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/inventory/inventory-journals>

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## QUESTION 3

A company uses Planning Optimization.

You need to ensure that the purchase price trade agreement lead time is used for an item.

What should you do?

- A. Set the days forward parameter.
- B. Set the Disregard lead time parameter to No.
- C. Set the Disregard lead time parameter to Yes.
- D. Override the item lead time parameter.
- E. Set the days backward parameter.

Correct Answer: B

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## QUESTION 4

### SIMULATION

You are a functional consultant for a company named Contoso Entertainment System USA (USMF).

Sales order number 000754 contains a delivery detail of three ruggedized laser projectors. The customer reports that only two projectors were delivered.

You need to update the packing slip for the sales order.

To complete this task, sign in to Dynamics 365 portal.

Correct Answer: See explanation below.

1.

Select Sales and marketing > Common > Sales orders > All sales orders.

2.

Search for and select sales order number 000754.

3.

On the Pick and pack tab, select Packing slip to open the packing slip.

4.

Click on the Correct button.

5.

On the Parameters FastTab, in the Quantity field, enter 2.

6.

Set the Posting option to Yes to post the packing slip.

7.

Set the Print packing slip option to Yes to print the packing slip when it's posted.

## QUESTION 5

DRAG DROP

During a company's busy season, the sales team experiences multiple backorders.

The company wants to use forecasting to determine seasonal buying trends.

You need to define the setup and data set required for forecasting.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
Select <b>Seasonality</b> Period key and End date.	
Create a manual Demand forecast line for the total quantity to be allocated.	
Set Method as <b>Key</b> .	⏪ ⏩
Set Method as <b>Period</b> .	⏪ ⏩
Select <b>Allocate forecast</b> .	

Correct Answer:

Actions	Answer Area
	Create a manual Demand forecast line for the total quantity to be allocated.
	Select <b>Allocate forecast</b> .
Set Method as <b>Key</b> .	⏪ ⏩ Set Method as <b>Period</b> .
	⏪ ⏩ Select <b>Seasonality</b> Period key and End date.

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