



# MB-200<sup>Q&As</sup>

Microsoft Power Platform + Dynamics 365 Core

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**QUESTION 1**

You are a Dynamics 365 for Customer Service administrator. You install the Gamification solution for Dynamics 365.

Users must be granted the minimum privileges required to perform tasks.

You need to assign minimal security roles to users.

Which security roles should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Task	Role
Configure a connection between Gamification and Dynamics 365.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Game Manager                      Microsoft 365 Global Administrator                      Dynamics 365 System Administrator                 </div>
Manage security roles.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Game Manager                      Commissioner                      Dynamics 365 System Administrator                 </div>
Create games and KPIs.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Game Manager                      Commissioner                      User                 </div>
Follow active players statistics.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Game Manager                      Teams Member                      User                 </div>
Import players and fans from Dynamics 365.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Game Manager                      Commissioner                      Dynamics 365 System Administrator                 </div>

Correct Answer:



**Answer Area**

Task	Role
Configure a connection between Gamification and Dynamics 365.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="background-color: #e0ffe0; padding: 2px;">Game Manager</div> <div style="padding: 2px;">Microsoft 365 Global Administrator</div> <div style="padding: 2px;">Dynamics 365 System Administrator</div> </div>
Manage security roles.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Game Manager</div> <div style="background-color: #e0ffe0; padding: 2px;">Commissioner</div> <div style="padding: 2px;">Dynamics 365 System Administrator</div> </div>
Create games and KPIs.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="background-color: #e0ffe0; padding: 2px;">Game Manager</div> <div style="padding: 2px;">Commissioner</div> <div style="padding: 2px;">User</div> </div>
Follow active players statistics.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Game Manager</div> <div style="padding: 2px;">Teams Member</div> <div style="background-color: #e0ffe0; padding: 2px;">User</div> </div>
Import players and fans from Dynamics 365.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Game Manager</div> <div style="background-color: #e0ffe0; padding: 2px;">Commissioner</div> <div style="padding: 2px;">Dynamics 365 System Administrator</div> </div>

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/gamification/understand-security-roles>

You are a Dynamics 365 Customer Engagement system administrator. You have the following security design for a Parent Business Unit:

**QUESTION 2**

You need to configure text messaging.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choice is correct. You will receive credit for any of the correct orders you select.

Select and Place:



### Actions

- Create a schedule trigger.
- Send SMS by using a built-in connector.
- Create a wait condition.
- Send SMS by using an external connector.
- Enable change tracking on the attendance record entity.
- Enable change tracking for the child entity.

### Answer Area

Empty answer boxes for the first question.

Correct Answer:

### Actions

- 
- 
- Create a wait condition.
- Send SMS by using an external connector.
- 
- Enable change tracking for the child entity.

### Answer Area

- Enable change tracking on the attendance record entity.
- Create a schedule trigger.
- Send SMS by using a built-in connector.



### QUESTION 3

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field.

What should you configure?

- A. business rule
- B. workflow
- C. business process flow
- D. field visibility on the form

Correct Answer: D

References: <https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/>

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### QUESTION 4

You are a Dynamics 365 for Customer Service system administrator. You have a data file that contains a list of accounts which must be important into the system.

You need to import the accounts by using the Import Data wizard.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



**Actions**

- Set the **Delimiter Settings**
- Configure the number of parallel import processes.
- Confirm and address issues with the field mapping.
- Select the data map.
- Specify the number of records in the file.
- Select **Mapping History**.
- Select the appropriate setting **Allow Duplicates** property.

**Answer Area**

Correct Answer:

**Actions**

- 
- Configure the number of parallel import processes.
- Confirm and address issues with the field mapping.
- 
- 
- Select **Mapping History**.
- 

**Answer Area**

- Set the **Delimiter Settings**
- Select the data map.
- Select the appropriate setting **Allow Duplicates** property.
- Specify the number of records in the file.

**QUESTION 5**

You are a Dynamics 365 for Customer Service administrator.

A user must be able to view system posts and activities in a dashboard.

You need to create the dashboard for the user.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Hot Area:

### Answer Area

Requirement	Component
Display system posts.	<div style="border: 1px solid black; padding: 2px;"><div style="text-align: right;">▼</div><ul style="list-style-type: none"><li>Timeline</li><li>Organization Insights</li><li>IFrame</li><li>Relationship Insights</li></ul></div>
Display activities.	<div style="border: 1px solid black; padding: 2px;"><div style="text-align: right;">▼</div><ul style="list-style-type: none"><li>Lists</li><li>Social Insights</li><li>Organization Insights</li><li>Relationship Insights</li></ul></div>

Correct Answer:

### Answer Area

Requirement	Component
Display system posts.	<div style="border: 1px solid black; padding: 2px;"><div style="text-align: right;">▼</div><ul style="list-style-type: none"><li style="background-color: #e0ffe0;">Timeline</li><li>Organization Insights</li><li>IFrame</li><li>Relationship Insights</li></ul></div>
Display activities.	<div style="border: 1px solid black; padding: 2px;"><div style="text-align: right;">▼</div><ul style="list-style-type: none"><li style="background-color: #e0ffe0;">Lists</li><li>Social Insights</li><li>Organization Insights</li><li>Relationship Insights</li></ul></div>



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