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# MB-200<sup>Q&As</sup>

Microsoft Power Platform + Dynamics 365 Core

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**QUESTION 1**

You are a Dynamics 365 for Customer Service system administrator.

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

A. Templates area

B. System Settings

C. App Designer

D. Advanced Find

Correct Answer: C

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-edit-views-app-designer

**QUESTION 2**

A company sends a sales team to a conference. The sales team returns from the conference with contacts in multiple file formats.

You need to import all of the contacts.

For each file type, which actions should you perform first? To answer, drag the appropriate actions to the correct file types. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:

**First actions**

- Select duplicate options in the Dynamics 365.
- Select a data map in the Dynamics 365 Import Data wizard.
- Select the delimiter type in the Dynamics 365 Import Data wizard.
- Convert to a supported file format.

**Answer Area**

| File type | Action |
|---|---|
| XLSX | Select the delimiter type in the Dynamics 365 Import Data wizard. |
| TXT | Select the delimiter type in the Dynamics 365 Import Data wizard. |
| DOCX | Convert to a supported file format. |
| XML | Select the delimiter type in the Dynamics 365 Import Data wizard. |

Reference: https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads-other-data

**QUESTION 3**

You manage a Dynamics 365 environment. You create a global option set for a custom solution.

You observe the following issues with the global option set:

The default prefix is incorrect.

The option set value is too long.

You need to change the option set value and ensure the correct prefix is used.

Which actions should you perform? To answer, drag the appropriate actions to the correct options. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Actions**

- Modify the publisher of the custom solution.
- Modify the global option set of the custom.
- Modify the publisher of the default solution.
- Modify the global option set of the default.

**Answer Area**

| Option | Action |
|---|---|
| Default prefix | |
| Option set value | |

Correct Answer:

| Actions | | Answer Area | |
|---|---|---|---|
| Modify the publisher of the custom solution. | | **Option** | **Action** |
| Modify the global option set of the custom. | | Default prefix | Modify the publisher of the default solution. |
| Modify the publisher of the default solution. | | Option set value | Modify the publisher of the default solution. |
| Modify the global option set of the default. | | | |

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/change-solution-publisher-prefix

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**QUESTION 4**

You are a Dynamics 365 for Customer Service system administrator. You receive an email notification that you have reached 80 percent of your Dynamics 365 storage limit.

You perform the following actions to free up space:

Delete known items that use large amount of storage.

Perform bulk deletes on suspended system jobs.

Delete audit logs older than six months old.

Delete email attachments older than two years old.

The total storage used indicator shows that the storage amount has not changed after you perform the actions.

You need to determine why the storage amount has not changed.

What is the cause?

A. The current audit log cannot be deleted.

B. Email attachments can only be deleted when the associated email is deleted.

C. The system can take up to 24 hours to update storage information.

D. Suspended workflows are in a waiting state, therefore cannot be deleted.

Correct Answer: C

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/free-storage-space

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**QUESTION 5**

You need to ensure that a child\'s information is available to their childcare worker.

What should you do with the child\'s information when a child turns seven? To answer, select the appropriate actions in

the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

| Information | Action |
|---|---|
| Child's record | ▼ |
| | Reassign |
| | Share |
| | Merge |
| | Create Relationship |
| Child's medication records | ▼ |
| | Cascade Active |
| | Cascade All |
| | Cascade None |
| | Cascade User-Owned |

Correct Answer:

## Answer Area

| Information | Action |
|---|---|
| Child's record | ▼ |
| | **Reassign** |
| | Share |
| | Merge |
| | Create Relationship |
| Child's medication records | ▼ |
| | Cascade Active |
| | **Cascade All** |
| | Cascade None |
| | Cascade User-Owned |

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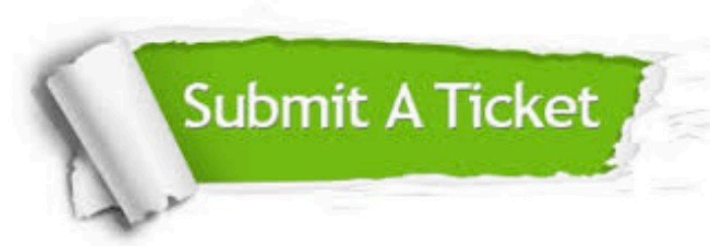
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